

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5755</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                              |                                          |                                                                                       |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|------------------------------------------|---------------------------------------------------------------------------------------|-----------------|-----------|-----------------|--------|---------------------|-----------------|---------------------|---------------------|-------------|------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                              |                                          |                                                                                       |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                              |                                          |                                                                                       |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9892982500                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                              |                                          |                                                                                       |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                              | <b>Technician Mobile :</b>               | 8080922984                                                                            |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Date &amp; Time :</b>     | 21-06-2022 10:20:38                      |                                                                                       |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                              |                                          |                                                                                       |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | Lifescapes Mirage                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Customer's Mobile :</b>   | 9892982500                               | <b>Name :</b>                                                                         | Rakesh Sanghavi |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                              |                                          |                                                                                       |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , 400028 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                              |                                          |                                                                                       |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                              |                                          |                                                                                       |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                              | <b>Type :</b>                            |                                                                                       |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                              |                                          |                                                                                       |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | need to do cable dressing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                              |                                          |                                                                                       |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | all cable dressing done in cctv system .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                              |                                          |                                                                                       |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                              |                                          |                                                                                       |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | all cable dressing done in cctv system .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                              |                                          |                                                                                       |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-06-2022 08:06:00</td><td>Atique Salmani</td><td>Completed</td><td>all cable dressing done in cctv system .</td><td></td></tr><tr><td>21-06-2022 10:20:55</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>21-06-2022 10:20:38</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                              |                                          |                                                                                       |                 | Date Time | Technician Name | Status | Remark              | Sign            | 21-06-2022 08:06:00 | Atique Salmani      | Completed   | all cable dressing done in cctv system . |  | 21-06-2022 10:20:55 | Atique Salmani | New |  | - | 21-06-2022 10:20:38 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Status                       | Remark                                   | Sign                                                                                  |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 21-06-2022 08:06:00                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Completed                    | all cable dressing done in cctv system . |  |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 21-06-2022 10:20:55                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                          |                                          | -                                                                                     |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 21-06-2022 10:20:38                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                          |                                          | -                                                                                     |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-06-2022 03:56:13</td><td>Siddhesh Chavan</td><td></td></tr><tr><td>07-06-2022 02:12:28</td><td>YogeshDesai</td><td>cctv footage shown to client</td></tr></tbody></table>                                                                                                                                                                                                                                                                            |                              |                                          |                                                                                       |                 | Date Time | Technician Name | Remark | 18-06-2022 03:56:13 | Siddhesh Chavan |                     | 07-06-2022 02:12:28 | YogeshDesai | cctv footage shown to client             |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Remark                       |                                          |                                                                                       |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 18-06-2022 03:56:13                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                              |                                          |                                                                                       |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 07-06-2022 02:12:28                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | cctv footage shown to client |                                          |                                                                                       |                 |           |                 |        |                     |                 |                     |                     |             |                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |