




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE5264</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9892982500				
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	21-04-2022 02:49:52		
<b>Vendor Details :</b>					
Company Name/Client Name :	Lifescapes Mirage	Customer's Mobile :	9892982500	Name :	Rakesh Sanghavi
<b>Address :</b>					
Mumbai , , , 400028 , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	cCTV-Intercom				
<b>Complain :</b>	new 2 camera need to install and security intercom issue				
<b>Technician Comment :</b>	hdmi to av converter changed and working ok all dvr and also security intercom issue resolved and 1804 line ok phone issue .also lift camera issue resolved by reconnection. all ok.				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	hdmi to av converter changed and working ok all dvr and also security intercom issue resolved and 1804 line ok phone issue .also lift camera issue resolved by reconnection. all ok.				

<b>Status History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Status</b>	<b>Remark</b>	<b>Sign</b>
	23-04-2022 11:53:42	Atique Salmani	Completed	hdmi to av converter changed and working ok all dvr and also security intercom issue resolved and 1804 line ok phone issue .also lift camera issue resolved by reconnection. all ok.	
	23-04-2022 09:50:15	Atique Salmani	New		-
	21-04-2022 06:45:41	Atique Salmani	Work Pending	Two dome camera installed ( new) one on 15 floor and one in terrace terrace camera replace with new dome camera. work pending intercom issue of security one dvr cannot be viewed on tv need one new hdmi to ab convertor two camera angle setting done.	
	21-04-2022 05:53:49	Atique Salmani	Work Pending	Two dome camera installed one on 15 th floor. and one camera on terrace bullet camera replace with dome camera. one dvr cannot be viewed on tv need a a hdmi converter with	
	21-04-2022 02:50:14	Atique Salmani	New		-
	21-04-2022 02:49:52	Atique Salmani	New		-
<b>Previous Complain History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>		
	20-04-2022 11:13:43	Shiva Meena	3 camera ????? and ????? folti		
	14-04-2022 05:16:43	YogeshDesai	Recording showed to client as per his requirment. online dvr has also been done . dvr can be viewed on laptop of Murtaza sir flat no 605 line and phone ok.intercom working ok.		