## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| E. valiabilisecure@yaiioo.co.iii |   |                        |   |   |       |                    |  |
|----------------------------------|---|------------------------|---|---|-------|--------------------|--|
| Service Status Det               | ails: VE4751  |                        |   |   |       |                    |  |
| Priority:                        | Low   |                        |   |   |       |                    |  |
| Created By:                      | Admin - Apurva Vajaria  |                        |   |   |       |                    |  |
| Complaint Mob.                   | 9892982500  |                        |   |   |       |                    |  |
| Technician Name:                 | Siddhesh Chavan   |                        | Technician  | n Mobile 8080922985   |       |                    |  |
| Ticket Type :                    | Complain  | Date & Time :          | 11-02-2022 02:56:40   |   |       |                    |  |
| Vendor Details :                 |   |                        |   |   |       |                    |  |
| Company<br>Name/Client Name<br>: | Lifescapes<br>Mirage  | Customer's Mobile<br>: | 989298250   | 00  | Name: | Rakesh<br>Sanghavi |  |
| Address:                         |   |                        |   |   |       |                    |  |
| Mumbai , , , 40002               | 28 , Maharashtra  |                        |   |   |       |                    |  |
| AMC Details :                    |   |                        |   |   |       |                    |  |
| Expiry Date :                    | 01-01-1970 05:30:00   | )                      | Type:   |   |       |                    |  |
| <b>Product Name:</b>             | Intercom  |                        |   |   |       |                    |  |
| Complain:                        | 2002/805/1504 intercom issue  |                        |   |   |       |                    |  |
| Technician<br>Comment :          | 2002 intercom issue resolved reconstion phone side 805 phone issue line ok client have a phone 9892836532 1504 line ok phone issue        |                        |   |   |       |                    |  |
| Complain<br>Operator :           | Desktop - Apurva Vajaria  |                        |   |   |       |                    |  |
| Remark:                          | $2002$ intercom issue resolved reconstion phone side $805$ phone issue line ok client have a phone $9892836532\ 1504$ line ok phone issue |                        |   |   |       |                    |  |
| <b>Status History:</b>           | Date Time   | Technician Name        | Status  | Remark Sign  2002 intercom issue resolved reconstion phone side 805 phone issue line ok client have a phone 9892836532 1504 line ok phone issue |       | Sign               |  |
|                                  | 11-02-2022 07:31:47   | Siddhesh Chavan        | Completed   |   |       |                    |  |
|                                  | 11-02-2022 02:56:52   | Siddhesh Chavan        | New   |   |       | -                  |  |
|                                  | 11-02-2022 02:56:40   | Siddhesh Chavan        | New   |   |       | -                  |  |
| Previous<br>Complain<br>History: | Date Time   | Technician Name        | n Name Remark   |   |       |                    |  |
|                                  | 05-02-2022 10:55:33   | Siddhesh Chavan        | 605 new phone install and working ok and 550 cash received  |   |       |                    |  |
|                                  | 02-02-2022 10:47:15   | Siddhesh Chavan        | 16 floor camera install to dhuva dvr and 605 intercom issue resolved and phone issue need to send Phone and one dvr Stop issue resolved dvr off and on issue resolved |   |       |                    |  |