

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4675</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                        |                                                                                                            |                                                                                       |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------------|-----------|-----------------|--------|---------------------|-------------|---------------------|---------------------|-------------|------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                        |                                                                                                            |                                                                                       |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                        |                                                                                                            |                                                                                       |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9892982500                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                        |                                                                                                            |                                                                                       |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                        | <b>Technician Mobile :</b>                                                                                 | 8080922984                                                                            |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>               | 29-01-2022 07:14:10                                                                                        |                                                                                       |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                        |                                                                                                            |                                                                                       |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | Lifescapes Mirage                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Customer's Mobile :</b>             | 9892982500                                                                                                 | <b>Name :</b>                                                                         | Rakesh Sanghavi |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                        |                                                                                                            |                                                                                       |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , 400028 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                        |                                                                                                            |                                                                                       |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                        |                                                                                                            |                                                                                       |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                        | <b>Type :</b>                                                                                              |                                                                                       |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | Ppm                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                        |                                                                                                            |                                                                                       |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | Cctv/Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                        |                                                                                                            |                                                                                       |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | ppm done all dvr make chek list and 16floor camera new need to installed and 1603 intercom issue resolved.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                        |                                                                                                            |                                                                                       |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                        |                                                                                                            |                                                                                       |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | ppm done all dvr make chek list and 16floor camera new need to installed and 1603 intercom issue resolved.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                        |                                                                                                            |                                                                                       |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-01-2022 06:09:03</td><td>Atique Salmani</td><td>Completed</td><td>ppm done all dvr make chek list and 16floor camera new need to installed and 1603 intercom issue resolved.</td><td></td></tr><tr><td>29-01-2022 07:14:29</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>29-01-2022 07:14:10</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                        |                                                                                                            |                                                                                       |                 | Date Time | Technician Name | Status | Remark              | Sign        | 30-01-2022 06:09:03 | Atique Salmani      | Completed   | ppm done all dvr make chek list and 16floor camera new need to installed and 1603 intercom issue resolved. |  | 29-01-2022 07:14:29 | Atique Salmani | New |  | - | 29-01-2022 07:14:10 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                 | Remark                                                                                                     | Sign                                                                                  |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 30-01-2022 06:09:03                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                              | ppm done all dvr make chek list and 16floor camera new need to installed and 1603 intercom issue resolved. |  |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 29-01-2022 07:14:29                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                    |                                                                                                            | -                                                                                     |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 29-01-2022 07:14:10                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                    |                                                                                                            | -                                                                                     |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>15-02-2022 02:38:30</td><td>YogeshDesai</td><td></td></tr><tr><td>15-02-2022 02:37:13</td><td>YogeshDesai</td><td>New phone installed in 805 working ok.</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                        |                                        |                                                                                                            |                                                                                       |                 | Date Time | Technician Name | Remark | 15-02-2022 02:38:30 | YogeshDesai |                     | 15-02-2022 02:37:13 | YogeshDesai | New phone installed in 805 working ok.                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                 |                                                                                                            |                                                                                       |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 15-02-2022 02:38:30                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                        |                                                                                                            |                                                                                       |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 15-02-2022 02:37:13                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | New phone installed in 805 working ok. |                                                                                                            |                                                                                       |                 |           |                 |        |                     |             |                     |                     |             |                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |