




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3547</b> |   |  |  |   |                 |           |                 |        |                     |                      |  |                     |                      |  |   |                     |              |     |  |   |                     |              |     |  |   |
|--|---|--|--|---|-----------------|-----------|-----------------|--------|---------------------|----------------------|--|---------------------|----------------------|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low   |  |  |   |                 |           |                 |        |                     |                      |  |                     |                      |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria  |  |  |   |                 |           |                 |        |                     |                      |  |                     |                      |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9892982500  |  |  |   |                 |           |                 |        |                     |                      |  |                     |                      |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar  |  | <b>Technician Mobile :</b>   | 8080922965  |                 |           |                 |        |                     |                      |  |                     |                      |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain  | <b>Date &amp; Time :</b>   | 02-08-2021 06:26:34  |   |                 |           |                 |        |                     |                      |  |                     |                      |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |   |  |  |   |                 |           |                 |        |                     |                      |  |                     |                      |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Lifescapes Mirage   | <b>Customer's Mobile :</b>   | 9892982500   | <b>Name :</b>   | Rakesh Sanghavi |           |                 |        |                     |                      |  |                     |                      |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |   |  |  |   |                 |           |                 |        |                     |                      |  |                     |                      |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , 400028 , Maharashtra      |   |  |  |   |                 |           |                 |        |                     |                      |  |                     |                      |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |   |  |  |   |                 |           |                 |        |                     |                      |  |                     |                      |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00   |  | <b>Type :</b>  |   |                 |           |                 |        |                     |                      |  |                     |                      |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV  |  |  |   |                 |           |                 |        |                     |                      |  |                     |                      |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | cCTV Survey   |  |  |   |                 |           |                 |        |                     |                      |  |                     |                      |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | 9th floor one camera off not check our side ,trace one new camera sarvey done main security cabin TV viewing issue resolved but DVR side not dressing also 19 camera sefting pending  |  |  |   |                 |           |                 |        |                     |                      |  |                     |                      |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria  |  |  |   |                 |           |                 |        |                     |                      |  |                     |                      |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | 9th floor one camera off not check our side ,trace one new camera sarvey done main security cabin TV viewing issue resolved but DVR side not dressing also 19 camera sefting pending  |  |  |   |                 |           |                 |        |                     |                      |  |                     |                      |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-08-2021 07:22:46</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>9th floor one camera off not check our side ,trace one new camera sarvey done main security cabin TV viewing issue resolved but DVR side not dressing also 19 camera sefting pending</td><td></td></tr><tr><td>02-08-2021 06:26:48</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>02-08-2021 06:26:34</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |  |  |   |                 | Date Time | Technician Name | Status | Remark              | Sign                 | 02-08-2021 07:22:46  | Ravi Rajbhar        | Work Pending         | 9th floor one camera off not check our side ,trace one new camera sarvey done main security cabin TV viewing issue resolved but DVR side not dressing also 19 camera sefting pending |  | 02-08-2021 06:26:48 | Ravi Rajbhar | New |  | - | 02-08-2021 06:26:34 | Ravi Rajbhar | New |  | - |
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| 02-08-2021 06:26:48                    | Ravi Rajbhar  | New  |  | -   |                 |           |                 |        |                     |                      |  |                     |                      |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 02-08-2021 06:26:34                    | Ravi Rajbhar  | New  |  | -   |                 |           |                 |        |                     |                      |  |                     |                      |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-06-2023 03:21:11</td><td>Kalpesh SubhashGurav</td><td>1401 Line Ok Instrument Not Connect 1102 Line OK Instrument Ringer Issue</td></tr><tr><td>22-06-2023 05:38:14</td><td>Kalpesh SubhashGurav</td><td>11th Floor Junction to flat connection Done. 1401 Required Cable Tuner ( 14 th Floor Flat Cable Not Found)</td></tr></tbody></table>   |  |  |   |                 | Date Time | Technician Name | Remark | 24-06-2023 03:21:11 | Kalpesh SubhashGurav | 1401 Line Ok Instrument Not Connect 1102 Line OK Instrument Ringer Issue | 22-06-2023 05:38:14 | Kalpesh SubhashGurav | 11th Floor Junction to flat connection Done. 1401 Required Cable Tuner ( 14 th Floor Flat Cable Not Found)   |   |                     |              |     |  |   |                     |              |     |  |   |
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