

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3119</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                |                                    |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|---------------------------------------------------------------------------------------|-----------------|-----------|-----------------|--------|---------------------|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|----------------------|--------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                |                                    |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                |                                    |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9892982500                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                |                                    |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               | Mayur Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                | <b>Technician Mobile :</b>         | 8411951301                                                                            |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                                                                                                                                                                       | 22-05-2021 02:12:41                |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                |                                    |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>      | Lifescapes Mirage                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Customer's Mobile :</b>                                                                                                                                                                     | 9892982500                         | <b>Name :</b>                                                                         | Rakesh Sanghavi |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                |                                    |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , 400028 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                |                                    |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                |                                    |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                | <b>Type :</b>                      |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                |                                    |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      | show recording subhod sir - 9619390113                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                |                                    |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            | recording check and show to client                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                |                                    |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                |                                    |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        | recording check and show to client                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                |                                    |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-05-2021 05:08:16</td><td>MayurYadav</td><td>Completed</td><td>recording check and show to client</td><td></td></tr><tr><td>22-05-2021 02:12:53</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>22-05-2021 02:12:41</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                                                |                                    |                                                                                       |                 | Date Time | Technician Name | Status | Remark              | Sign           | 22-05-2021 05:08:16                                                                                                                                                                            | MayurYadav          | Completed            | recording check and show to client                                       |  | 22-05-2021 02:12:53 | MayurYadav | New |  | - | 22-05-2021 02:12:41 | MayurYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                                                                                                                                                                         | Remark                             | Sign                                                                                  |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 22-05-2021 05:08:16                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                                                                                                                                                                                      | recording check and show to client |  |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 22-05-2021 02:12:53                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                                                                                                            |                                    | -                                                                                     |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 22-05-2021 02:12:41                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                                                                                                            |                                    | -                                                                                     |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>07-08-2023 03:48:50</td><td>Atique Salmani</td><td>One lift camera vedeo cable faulty power ok 13:floor camera vedeo loss issue resolved by changed BNC dc becZ totally rushted working ok set angel working ok and 4 all lift intercom shifted .</td></tr><tr><td>24-06-2023 03:21:11</td><td>Kalpesh SubhashGurav</td><td>1401 Line Ok Instrument Not Connect 1102 Line OK Instrument Ringer Issue</td></tr></tbody></table>        |                                                                                                                                                                                                |                                    |                                                                                       |                 | Date Time | Technician Name | Remark | 07-08-2023 03:48:50 | Atique Salmani | One lift camera vedeo cable faulty power ok 13:floor camera vedeo loss issue resolved by changed BNC dc becZ totally rushted working ok set angel working ok and 4 all lift intercom shifted . | 24-06-2023 03:21:11 | Kalpesh SubhashGurav | 1401 Line Ok Instrument Not Connect 1102 Line OK Instrument Ringer Issue |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                                                                                                                                                                                         |                                    |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 07-08-2023 03:48:50                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | One lift camera vedeo cable faulty power ok 13:floor camera vedeo loss issue resolved by changed BNC dc becZ totally rushted working ok set angel working ok and 4 all lift intercom shifted . |                                    |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 24-06-2023 03:21:11                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 1401 Line Ok Instrument Not Connect 1102 Line OK Instrument Ringer Issue                                                                                                                       |                                    |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                |                     |                      |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |