Vallabh Enterprises

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Service Status Details : VE2702 **Priority** : Low **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9892982500 **No. :** Technician Rishi Desai **Technician Mobile** 8369234074 Name : New Installation Date & Time : 13-02-2021 01:06:04 **Ticket Type : Vendor Details :** Company Lifescapes Mirage Customer's Mobile 9892982500 Rakesh Name : Name/Client Sanghavi Name : Address : Mumbai, , , 400028, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** Intercom **Complain**: cabling for some extensions 44 meters cabling done, Camera installation still pending it is not supporting in existing dvr. **Technician** Camera is 4in1 but not supporting in Ahd dvr have tried changing mode **Comment**: Complain Desktop - Apurva Vajaria **Operator** : 44 meters cabling done, Camera installation still pending it is not supporting in existing dvr. **Remark** : Camera is 4in1 but not supporting in Ahd dvr have tried changing mode **Status History :** Date Time **Technician** Name Status Remark Sign 25-02-2021 07:25:58 RishiDesai Completed 44 meters cabling done, -TXA Camera installation still (0)pending it is not supporting in existing dvr. Camera is 4in1 but not supporting in Ahd dvr have tried changing mode 25-02-2021 04:07:49 RishiDesai New 23-02-2021 11:08:55 RishiDesai New 17-02-2021 07:01:27 RishiDesai In Progress Backside saddling and manager ofc casing completed, also one dvr power issue and hdd issue resolved (installed one 4tb hdd of old dvr) hdd was showing error. 17-02-2021 12:19:24 RishiDesai New 13-02-2021 01:06:33 RishiDesai New 13-02-2021 01:06:05 RishiDesai New

Previous Complain History :	Date Time	Technician Name	Remark
	07-08-2023 03:48:50	Atique Salmani	One lift camera vedeo cable faulty power ok 13:floor camera vedeo loss issue resolved by changed BNC dc becz totally rushted working ok set angel working ok and 4 all lift intercom shifted .
	24-06-2023 03:21:11	Kalpesh SubhashGurav	1401 Line Ok Instrument Not Connect 1102 Line OK Instrument Ringer Issue