




# Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

Service Status Details : VE12022					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9892982500				
Technician Name :	Yogesh Desai		Technician Mobile :	8080922963	
Ticket Type :	Complain	Date & Time :	28-06-2024 01:41:02		
Vendor Details :					
Company Name/Client Name :	Lifescapes Mirage	Customer's Mobile :	9892982500	Name :	Rakesh Sanghavi
Address :					
Mumbai , , , 400028 , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	1)only 1 dVR working rest all dvr cameras off issue 2)DVR timing change issue also 3)10th floor camera angle need to set				
Technician Comment :	New hdmi converter has been installed for DVR faulty converter handed over to client DVR can be viewed on tv now with all other DVR. Two bullet camera angle settings done.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	New hdmi converter has been installed for DVR faulty converter handed over to client DVR can be viewed on tv now with all other DVR. Two bullet camera angle settings done.				

Status History :

Date Time	Technician Name	Status	Remark	Sign
23-07-2024 12:34:10	YogeshDesai	Completed	New hdmi converter has been installed for DVR faulty converter handed over to client DVR can be viewed on tv now with all other DVR. Two bullet camera angle settings done.	
23-07-2024 10:20:07	YogeshDesai	New		-
22-07-2024 10:58:08	YogeshDesai	New		-
05-07-2024 04:57:39	YogeshDesai	Work Pending	1 camera no video issue solved and 1 HDMI to av converter no working	
05-07-2024 12:02:41	YogeshDesai	New		-
04-07-2024 10:53:35	YogeshDesai	New		-
03-07-2024 10:15:44	YogeshDesai	New		-
02-07-2024 06:08:04	YogeshDesai	Work Pending	All dvr monier views working ok and all dvr date n time reset and I e 6 floor camera off need to check cable becz ohms not coming and hdmi to av and vga to av need to cahnged .	
02-07-2024 11:00:44	YogeshDesai	New		-
29-06-2024 04:53:58	YogeshDesai	New		-
28-06-2024 06:12:51	YogeshDesai	New		-

Previous Complain History :

Date Time	Technician Name	Remark
07-08-2024 01:27:13	Ravi Rajbhar	1 - ground floor cctv room tv viewing issue resolved and ok working done 2 - cctv cmarea online in leptop with demo playback and live viewing in leptop
22-07-2024 11:05:30	Neeraj Chauhan	Lift 3 camera cable folty and 1 tv view issue solve ppm done