







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11864					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9892982500				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	10-06-2024 01:08:58		
Vendor Details :					
Company Name/Client Name :	Lifescapes Mirage	Customer's Mobile :	9892982500	Name :	Rakesh Sanghavi
Address :					
Mumbai , , , 400028 , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Intercom				
Complain :	1)security cabin intercom issue after call receive call getting disconnect 2)lift no. 2 backside - 1 camera off issue				
Technician Comment :	Security main gate issue resolved by recrmping from system end and also ringer speaker wire break so soldering done by mobile shop and issue resolved And also lift cameras working ok 10th floor also camera issue resolved from dvr end .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Security main gate issue resolved by recrmping from system end and also ringer speaker wire break so soldering done by mobile shop and issue resolved And also lift cameras working ok 10th floor also camera issue resolved from dvr end .				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	12-06-2024 04:36:05	Atique Salmani	Completed	Security main gate issue resolved by recrmpring from system end and also ringer speaker wire break so soldering done by mobile shop and issue resolved And also lift cameras working ok 10th floor also camera issue resolved from dvr end .	
	12-06-2024 04:36:05	Atique Salmani	Completed	Security main gate issue resolved by recrmpring from system end and also ringer speaker wire break so soldering done by mobile shop and issue resolved And also lift cameras working ok 10th floor also camera issue resolved from dvr end .	
	12-06-2024 04:36:05	Atique Salmani	Completed	Security main gate issue resolved by recrmpring from system end and also ringer speaker wire break so soldering done by mobile shop and issue resolved And also lift cameras working ok 10th floor also camera issue resolved from dvr end .	
	12-06-2024 04:36:05	Atique Salmani	Completed	Security main gate issue resolved by recrmpring from system end and also ringer speaker wire break so soldering done by mobile shop and issue resolved And also lift cameras working ok 10th floor also camera issue resolved from dvr end .	
	12-06-2024 04:36:04	Atique Salmani	Completed	Security main gate issue resolved by recrmpring from system end and also ringer speaker wire break so soldering done by mobile shop and issue resolved And also lift cameras working ok 10th floor also camera issue resolved from dvr end .	
	12-06-2024 04:36:00	Atique Salmani	Completed	Security main gate issue resolved by recrmpring from system end and also ringer speaker wire break so soldering done by mobile shop and issue resolved And also lift cameras working ok 10th floor also camera issue resolved from dvr end .	
	10-06-2024 06:44:50	Atique Salmani	New		-
Previous Complain History :					
	Date Time	Technician Name	Remark		
	30-05-2024 04:17:19	TauseephRaza	Society office 1 phone and Flat no.1606 phone install work completed		
	24-05-2024 04:40:37	Atique Salmani	1606 phone not available client need to pay 1605 phone issue need to changed 1106 devide flate And security phone also faulty so installed manager cabin phone and one back side lobby camera was hanggin so reinstalled and gate side cameras issue resolved and 5 dvr veiwing in security cabin.and also cctv room hdmi cable need to changed 3 metr .		