







# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10816</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	9892982500																													
<b>Technician Name :</b>	Sonu Kumar		<b>Technician Mobile :</b>	8454016444																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	08-02-2024 01:06:29																											
<b>Vendor Details :</b>																														
<b>Company Name/Client Name :</b>	Lifescapes Mirage	<b>Customer's Mobile :</b>	9892982500	<b>Name :</b>	Rakesh Sanghavi																									
<b>Address :</b>																														
Mumbai , , , 400028 , Maharashtra																														
<b>AMC Details :</b>																														
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																											
<b>Product Name :</b>	CCTV																													
<b>Complain :</b>	1)all cameras naming need to do 2)1 camera underground staircase side blackish issue 3)Dahua 3-4 cameras black and white issue need to clear																													
<b>Technician Comment :</b>	All camera anaming done and 8 camera amod change white black issue resolved and ground floor stair camera need to change																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	All camera anaming done and 8 camera amod change white black issue resolved and ground floor stair camera need to change																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-02-2024 04:35:46</td><td>Sonu Kumar</td><td>Completed</td><td>All camera anaming done and 8 camera amod change white black issue resolved and ground floor stair camera need to change</td><td></td></tr><tr><td>10-02-2024 10:09:20</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>09-02-2024 06:22:54</td><td>Sonu Kumar</td><td>Work Pending</td><td>1. Parking all camera naming done 2. Ground floor tvr dvr all camera anaming done and mangar cabin camera mod change 3. And 5th floor and 6 ,11,13 floor camera mod change and back side black camer issue resolved working ok</td><td></td></tr><tr><td>09-02-2024 11:31:02</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	10-02-2024 04:35:46	Sonu Kumar	Completed	All camera anaming done and 8 camera amod change white black issue resolved and ground floor stair camera need to change		10-02-2024 10:09:20	Sonu Kumar	New		-	09-02-2024 06:22:54	Sonu Kumar	Work Pending	1. Parking all camera naming done 2. Ground floor tvr dvr all camera anaming done and mangar cabin camera mod change 3. And 5th floor and 6 ,11,13 floor camera mod change and back side black camer issue resolved working ok		09-02-2024 11:31:02	Sonu Kumar	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	13-02-2024 12:53:30		
	12-02-2024 03:26:28	Atique Salmani	One SMPS changed for dvr and also recording working ok.