

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE10663</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                  |                                                                                           |                                                                                       |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------------|-----------|-----------------|--------|---------------------|------------|------------------------------------|---------------------|-----------------|--------------------------------------------------------------------------------------------------|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|--------------|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                  |                                                                                           |                                                                                       |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                  |                                                                                           |                                                                                       |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9892982500                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                  |                                                                                           |                                                                                       |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                  | <b>Technician Mobile :</b>                                                                | 8080922985                                                                            |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                    | AMC visiting                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Date &amp; Time :</b>                                                                         | 29-01-2024 04:52:27                                                                       |                                                                                       |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                  |                                                                                           |                                                                                       |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :              | Lifescapes Mirage                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Customer's Mobile :                                                                              | 9892982500                                                                                | Name :                                                                                | Rakesh Sanghavi |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                  |                                                                                           |                                                                                       |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , 400028 , Maharashtra       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                  |                                                                                           |                                                                                       |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                  |                                                                                           |                                                                                       |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                  | Type :                                                                                    |                                                                                       |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                  |                                                                                           |                                                                                       |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                       | 1)7-8 cameras angle need to set 2)Server room mouse not working 3)Security cabin TV Slide show off issue 4)flat no. 2001 intercom issue and PPM need to do of CCTV and intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                  |                                                                                           |                                                                                       |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>             | Ppm done cctv and intercom. 2001 intercom complaint resolve. 2 camera angle setting done.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                  |                                                                                           |                                                                                       |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                  |                                                                                           |                                                                                       |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                         | Ppm done cctv and intercom. 2001 intercom complaint resolve. 2 camera angle setting done.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                  |                                                                                           |                                                                                       |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-02-2024 03:58:48</td><td>Siddhesh Chavan</td><td>Completed</td><td></td><td>-</td></tr><tr><td>01-02-2024 01:52:33</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>30-01-2024 06:58:17</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>Ppm done cctv and intercom. 2001 intercom complaint resolve. 2 camera angle setting done.</td><td></td></tr><tr><td>30-01-2024 10:58:00</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>30-01-2024 10:22:03</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                  |                                                                                           |                                                                                       |                 | Date Time | Technician Name | Status | Remark              | Sign       | 06-02-2024 03:58:48                | Siddhesh Chavan     | Completed       |                                                                                                  | - | 01-02-2024 01:52:33 | Siddhesh Chavan | New |  | - | 30-01-2024 06:58:17 | Siddhesh Chavan | Work Pending | Ppm done cctv and intercom. 2001 intercom complaint resolve. 2 camera angle setting done. |  | 30-01-2024 10:58:00 | Siddhesh Chavan | New |  | - | 30-01-2024 10:22:03 | Siddhesh Chavan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                                                           | Remark                                                                                    | Sign                                                                                  |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 06-02-2024 03:58:48                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Completed                                                                                        |                                                                                           | -                                                                                     |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 01-02-2024 01:52:33                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                              |                                                                                           | -                                                                                     |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 30-01-2024 06:58:17                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Work Pending                                                                                     | Ppm done cctv and intercom. 2001 intercom complaint resolve. 2 camera angle setting done. |  |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 30-01-2024 10:58:00                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                              |                                                                                           | -                                                                                     |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 30-01-2024 10:22:03                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                              |                                                                                           | -                                                                                     |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-02-2024 03:59:56</td><td>Sonu Kumar</td><td>1 bullet camera install working ok</td></tr><tr><td>05-02-2024 03:09:01</td><td>Siddhesh Chavan</td><td>back side 4 cam blk &amp; whit issue and 1 camera need to chnge pink issue and all camera working ok</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                  |                                                                                           |                                                                                       |                 | Date Time | Technician Name | Remark | 06-02-2024 03:59:56 | Sonu Kumar | 1 bullet camera install working ok | 05-02-2024 03:09:01 | Siddhesh Chavan | back side 4 cam blk & whit issue and 1 camera need to chnge pink issue and all camera working ok |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                                                           |                                                                                           |                                                                                       |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 06-02-2024 03:59:56                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 1 bullet camera install working ok                                                               |                                                                                           |                                                                                       |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 05-02-2024 03:09:01                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | back side 4 cam blk & whit issue and 1 camera need to chnge pink issue and all camera working ok |                                                                                           |                                                                                       |                 |           |                 |        |                     |            |                                    |                     |                 |                                                                                                  |   |                     |                 |     |  |   |                     |                 |              |                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |