

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9973</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                            |                            |                                                                                       |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|-------------|---------------------|---------------------|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                            |                            |                                                                                       |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                            |                            |                                                                                       |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820842494                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                            |                            |                                                                                       |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ishwar Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                            | <b>Technician Mobile :</b> | 9165341500                                                                            |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Date &amp; Time :</b>                                                                                                                                                                                   | 02-11-2023 09:59:31        |                                                                                       |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                            |                            |                                                                                       |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Bombay Dyeing Worli                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Customer's Mobile :</b>                                                                                                                                                                                 | 9820842494                 | <b>Name :</b>                                                                         | Rajiv Sir |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                            |                            |                                                                                       |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                            |                            |                                                                                       |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                            |                            |                                                                                       |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 31-07-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                            | <b>Type :</b>              | Comprehensive                                                                         |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                            |                            |                                                                                       |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                      | 2 old cameras need to install                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                            |                            |                                                                                       |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>            | Bombay dyeing worlli                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                            |                            |                                                                                       |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                            |                            |                                                                                       |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                        | Bombay dyeing worlli                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                            |                            |                                                                                       |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-11-2023 05:05:43</td><td>Ishwar Meena</td><td>Work Pending</td><td>Bombay dyeing worlli</td><td></td></tr><tr><td>02-11-2023 09:59:40</td><td>Ishwar Meena</td><td>New</td><td></td><td>-</td></tr></tbody></table>                 |                                                                                                                                                                                                            |                            |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign        | 02-11-2023 05:05:43 | Ishwar Meena        | Work Pending | Bombay dyeing worlli                                                                                                                                                                                       |  | 02-11-2023 09:59:40 | Ishwar Meena | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                | Status                                                                                                                                                                                                     | Remark                     | Sign                                                                                  |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| 02-11-2023 05:05:43                    | Ishwar Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Work Pending                                                                                                                                                                                               | Bombay dyeing worlli       |  |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| 02-11-2023 09:59:40                    | Ishwar Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                                                                                                                        |                            | -                                                                                     |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-07-2023 03:30:10</td><td>DilshadKhan</td><td></td></tr><tr><td>26-07-2023 02:32:04</td><td>Ishwar Meena</td><td>New IP System camera dismental work done. All materials 1 NVR (Maltivision ) 2 POE switch 8 IP Maltivision camera 8 IPC connector 7 camera ki cat6 cable 1 2U rack 1 VGA cable 1 Mause Handover to client.</td></tr></tbody></table> |                                                                                                                                                                                                            |                            |                                                                                       |           | Date Time | Technician Name | Remark | 29-07-2023 03:30:10 | DilshadKhan |                     | 26-07-2023 02:32:04 | Ishwar Meena | New IP System camera dismental work done. All materials 1 NVR (Maltivision ) 2 POE switch 8 IP Maltivision camera 8 IPC connector 7 camera ki cat6 cable 1 2U rack 1 VGA cable 1 Mause Handover to client. |                                                                                       |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                | Remark                                                                                                                                                                                                     |                            |                                                                                       |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| 29-07-2023 03:30:10                    | DilshadKhan                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                            |                            |                                                                                       |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |
| 26-07-2023 02:32:04                    | Ishwar Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New IP System camera dismental work done. All materials 1 NVR (Maltivision ) 2 POE switch 8 IP Maltivision camera 8 IPC connector 7 camera ki cat6 cable 1 2U rack 1 VGA cable 1 Mause Handover to client. |                            |                                                                                       |           |           |                 |        |                     |             |                     |                     |              |                                                                                                                                                                                                            |                                                                                       |                     |              |     |  |   |