## Vallabh Enterprises

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Service Status Details : VE638 **Priority** : Low **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9820842494 **No. : Technician** Atique Salmani **Technician Mobile :** 8080922984 Name : Complain 07-11-2019 05:39:54 **Ticket Type : Date & Time : Vendor Details :** Bombay Dyeing Customer's Mobile : 9820842494 Rajiv Sir Company Name : Name/Client Name Worli Address : Mumbai,,,, Maharashtra **AMC Details :** 31-07-2020 12:00:00 Comprehensive Expiry Date : Type : **Product Name :** CCTV **Complain** : DVR #1 is not functioning properly as we are not able to check the recording, also we are not able to reboot the system. **Technician** one camera reception blurr issue resolved and all working ok. parking area one camera hikvisin bullet coming pinkish n also Lnkey missing so need to changed. **Comment**: Complain Desktop - Apurva Vajaria **Operator** : one camera reception blurr issue resolved and all working ok. parking area one camera hikvisin **Remark** : bullet coming pinkish n also Lnkey missing so need to changed. **Status History : Date Time Technician Name** Status Remark Sign 09-11-2019 10:12:32 Atique Salmani Completed one camera reception blurr issue resolved and all working ok. parking area one camera hikvisin bullet coming pinkish n also Lnkey missing so need to changed. 08-11-2019 12:12:18 Atique Salmani New 07-11-2019 05:39:55 Atique Salmani New **Previous Date Time Technician Name** Remark Complain 29-07-2023 03:30:10 DilshadKhan **History** : 26-07-2023 02:32:04 Ishwar Meena New IP System camera dismental work done. All materials 1 NVR (Maltivision ) 2 POE switch 8 IP Maltivision camera 8 IPC connector 7 camera ki cat6 cable 1 2U rack 1 VGA cable 1 Mause Handover to client.