







# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE4725</b>																																			
<b>Priority :</b>	Low																																		
<b>Created By :</b>	Admin - Apurva Vajaria																																		
<b>Complaint Mob. No. :</b>	9820842494																																		
<b>Technician Name :</b>	Yogesh Desai		<b>Technician Mobile :</b>	8080922963																															
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	08-02-2022 12:14:06																																
<b>Vendor Details :</b>																																			
Company Name/Client Name :	Rashmi Drashtant Bldg B And D	Customer's Mobile :	9820842494	Name :	Rajiv Sir																														
<b>Address :</b>																																			
Mumbai , , , , Maharashtra																																			
<b>AMC Details :</b>																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
<b>Product Name :</b>	CCTV																																		
<b>Complain :</b>	Dvr beep sound issue																																		
<b>Technician Comment :</b>	New 2tb hd installed faulty hd given to client . all camera working ok all showing recording symbol . also shown to client . work completed.																																		
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																		
<b>Remark :</b>	New 2tb hd installed faulty hd given to client . all camera working ok all showing recording symbol . also shown to client . work completed.																																		
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-02-2022 04:28:01</td><td>YogeshDesai</td><td>Completed</td><td>New 2tb hd installed faulty hd given to client . all camera working ok all showing recording symbol . also shown to client . work completed.</td><td></td></tr><tr><td>11-02-2022 10:53:22</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>08-02-2022 01:56:21</td><td>YogeshDesai</td><td>Awaiting Spares</td><td>hard not working hard disk requirement.</td><td></td></tr><tr><td>08-02-2022 12:14:28</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>08-02-2022 12:14:06</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	11-02-2022 04:28:01	YogeshDesai	Completed	New 2tb hd installed faulty hd given to client . all camera working ok all showing recording symbol . also shown to client . work completed.		11-02-2022 10:53:22	YogeshDesai	New		-	08-02-2022 01:56:21	YogeshDesai	Awaiting Spares	hard not working hard disk requirement.		08-02-2022 12:14:28	YogeshDesai	New		-	08-02-2022 12:14:06	YogeshDesai	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	14-01-2022 10:14:13	Siddhesh Chavan	one camera video issue resolved and all camera working ok
	11-01-2022 03:14:29	YogeshDesai	PPM work of CCTV completed . all 14 camera working ok one terrace camera cable issue need to be chkd . one entrance camera ground floor pinkish . hard disk to be kept under observation.