




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4511																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9820842494																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Call Basis	Date & Time :	02-01-2022 01:29:43																						
Vendor Details :																									
Company Name/Client Name :	Rashmi Drashtant Bldg B And D	Customer's Mobile :	9820842494	Name :	Rajiv Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	Recording issue																								
Technician Comment :	check hdd 2 tb showing abnormal so and not detect so formatted hdd permission by Rajiv sir and now working ok also reset time and hdd on under observation .																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	check hdd 2 tb showing abnormal so and not detect so formatted hdd permission by Rajiv sir and now working ok also reset time and hdd on under observation .																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-01-2022 02:33:13</td><td>Atique Salmani</td><td>Completed</td><td>check hdd 2 tb showing abnormal so and not detect so formatted hdd permission by Rajiv sir and now working ok also reset time and hdd on under observation .</td><td></td></tr><tr><td>02-01-2022 01:29:57</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>02-01-2022 01:29:44</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-01-2022 02:33:13	Atique Salmani	Completed	check hdd 2 tb showing abnormal so and not detect so formatted hdd permission by Rajiv sir and now working ok also reset time and hdd on under observation .		02-01-2022 01:29:57	Atique Salmani	New		-	02-01-2022 01:29:44	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-02-2022 12:14:06</td><td>YogeshDesai</td><td>New 2tb hd installed faulty hd given to client . all camera working ok all showing recording symbol . also shown to client . work completed.</td></tr><tr><td>14-01-2022 10:14:13</td><td>Siddhesh Chavan</td><td>one camera video issue resolved and all camera working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	08-02-2022 12:14:06	YogeshDesai	New 2tb hd installed faulty hd given to client . all camera working ok all showing recording symbol . also shown to client . work completed.	14-01-2022 10:14:13	Siddhesh Chavan	one camera video issue resolved and all camera working ok											
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