

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1314					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9769604328				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	Complain	Date & Time :	07-12-2019 11:46:10		
Vendor Details :					
Company Name/Client Name :	Helo Inspiration	Customer's Mobile :	9769604328	Name :	Rajesh
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	accessories				
Complain :	microsoft office install n audio sound issue				
Technician Comment :	On site reach Time : 12 :30 Pm Comp Name : Halo Inspiration Work : 3 NP TS Installation, 1 Toshiba laptop driver issue Status : 3 User NP TS Installation Done User Details 1) Vaibhav 2) Pradnya 3) Madhuri Vaibhav Toshiba laptop MS Office 2007 installed Driver update, slow & hang issue resolved work complete 550 *3=1650 +laptop Repair 500 = Total 2150 cash Received. User Sign By : Vaibhav Jain				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	On site reach Time : 12 :30 Pm Comp Name : Halo Inspiration Work : 3 NP TS Installation, 1 Toshiba laptop driver issue Status : 3 User NP TS Installation Done User Details 1) Vaibhav 2) Pradnya 3) Madhuri Vaibhav Toshiba laptop MS Office 2007 installed Driver update, slow & hang issue resolved work complete 550 *3=1650 +laptop Repair 500 = Total 2150 cash Received. User Sign By : Vaibhav Jain				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	07-12-2019 05:56:09	Dhiraj ManeMane	Completed	On site reach Time : 12 :30 Pm Comp Name : Halo Inspiration Work : 3 NP TS Installation, 1 Toshiba laptop driver issue Status : 3 User NP TS Installation Done User Details 1) Vaibhav 2) Pradnya 3) Madhuri Vaibhav Toshiba laptop MS Office 2007 installed Driver update, slow & hang issue resolved work complete 550 *3=1650 +laptop Repair 500 = Total 2150 cash Received. User Sign By : Vaibhav Jain	
	07-12-2019 11:46:19	Dhiraj ManeMane	New		-
	07-12-2019 11:46:11	Dhiraj ManeMane	New		-

Previous Complain History :	Date Time	Technician Name	Remark