

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9581</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                            |                                                                                                                                                                  |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|--------|------|---------------------|--------------|-----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|--------------|--------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |                                                                                                                                                                  |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                            |                                                                                                                                                                  |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9869439970                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                                                                                                                                  |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                            | <b>Technician Mobile :</b>                                                                                                                                       | 8080922965                                                                            |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b>   | 20-09-2023 12:16:21                                                                                                                                              |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                            |                                                                                                                                                                  |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Eden Garden                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Customer's Mobile :</b> | 9869439970                                                                                                                                                       | <b>Name :</b>                                                                         | Rajesh Sir |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                            |                                                                                                                                                                  |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                            |                                                                                                                                                                  |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                            |                                                                                                                                                                  |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            | <b>Type :</b>                                                                                                                                                    |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                            |                                                                                                                                                                  |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | terrace camera off issue need to check                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                            |                                                                                                                                                                  |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | tarrece camera issue resloved and ok workoing done and socitey office nvr new mouse install and old dvr two camera angle set and one camera bluer issue resloved                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                            |                                                                                                                                                                  |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                            |                                                                                                                                                                  |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | tarrece camera issue resloved and ok workoing done and socitey office nvr new mouse install and old dvr two camera angle set and one camera bluer issue resloved                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                            |                                                                                                                                                                  |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-09-2023 05:17:35</td><td>Ravi Rajbhar</td><td>Completed</td><td>tarrece camera issue resloved and ok workoing done and socitey office nvr new mouse install and old dvr two camera angle set and one camera bluer issue resloved</td><td></td></tr><tr><td>21-09-2023 11:54:08</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>20-09-2023 03:57:37</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>Terris camera install but not active</td><td></td></tr><tr><td>20-09-2023 02:47:57</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>20-09-2023 12:16:27</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                            |                                                                                                                                                                  |                                                                                       |            | Date Time | Technician Name | Status | Remark | Sign | 21-09-2023 05:17:35 | Ravi Rajbhar | Completed | tarrece camera issue resloved and ok workoing done and socitey office nvr new mouse install and old dvr two camera angle set and one camera bluer issue resloved |  | 21-09-2023 11:54:08 | Ravi Rajbhar | New |  | - | 20-09-2023 03:57:37 | Ravi Rajbhar | Work Pending | Terris camera install but not active |  | 20-09-2023 02:47:57 | Ravi Rajbhar | New |  | - | 20-09-2023 12:16:27 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                     | Remark                                                                                                                                                           | Sign                                                                                  |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 21-09-2023 05:17:35                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Completed                  | tarrece camera issue resloved and ok workoing done and socitey office nvr new mouse install and old dvr two camera angle set and one camera bluer issue resloved |  |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 21-09-2023 11:54:08                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                        |                                                                                                                                                                  | -                                                                                     |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 20-09-2023 03:57:37                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Work Pending               | Terris camera install but not active                                                                                                                             |  |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 20-09-2023 02:47:57                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                        |                                                                                                                                                                  | -                                                                                     |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 20-09-2023 12:16:27                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                        |                                                                                                                                                                  | -                                                                                     |            |           |                 |        |        |      |                     |              |           |                                                                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |              |                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |

| Previous<br>Complain<br>History : |                     |                 |                                                                                          |
|-----------------------------------|---------------------|-----------------|------------------------------------------------------------------------------------------|
|                                   | Date Time           | Technician Name | Remark                                                                                   |
|                                   | 18-09-2023 10:01:53 | Shiva Meena     | Maus and hdmi cebal installeddoneWarkcompleteand 1 teres camera reck me rkha he nikal ke |
|                                   | 15-09-2023 11:37:50 | ChandanYadav    | A wing single ieesu sole and 20 MTR cakbling with cashing Patti Extender install.        |