

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE8787</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                       |                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|---------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|-----------------------------------------------------------------------|---------------------|----------------|---------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                       |                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                       |                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9869439970                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                       |                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>               | Pravin Jagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                       | <b>Technician Mobile :</b>                              | 7262044153                                                                            |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Date &amp; Time :</b>                                              | 10-07-2023 12:11:45                                     |                                                                                       |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                       |                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Eden Garden                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Customer's Mobile :</b>                                            | 9869439970                                              | <b>Name :</b>                                                                         | Rajesh Sir |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                       |                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                       |                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                       |                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                       | <b>Type :</b>                                           |                                                                                       |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                       |                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                      | camera no. 20 off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                       |                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>            | 20 no camera no video issue resolve. All camera working                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                       |                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                       |                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                        | 20 no camera no video issue resolve. All camera working                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                       |                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-07-2023 01:18:18</td><td>PravinJagade</td><td>Completed</td><td>20 no camera no video issue resolve. All camera working</td><td></td></tr><tr><td>10-07-2023 12:12:09</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                       |                                                         |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 10-07-2023 01:18:18                                                   | PravinJagade        | Completed      | 20 no camera no video issue resolve. All camera working |  | 10-07-2023 12:12:09 | PravinJagade | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Status                                                                | Remark                                                  | Sign                                                                                  |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| 10-07-2023 01:18:18                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                                                             | 20 no camera no video issue resolve. All camera working |  |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| 10-07-2023 12:12:09                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                   |                                                         | -                                                                                     |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>27-07-2023 10:11:24</td><td>Ravi Rajbhar</td><td>cctv system check recoding going on in nvr or dvr proper workong done</td></tr><tr><td>25-07-2023 11:47:47</td><td>Atique Salmani</td><td>Camera nmbr 16 is lift camera BNC changed working ok</td></tr></tbody></table>                                                                                               |                                                                       |                                                         |                                                                                       |            | Date Time | Technician Name | Remark | 27-07-2023 10:11:24 | Ravi Rajbhar | cctv system check recoding going on in nvr or dvr proper workong done | 25-07-2023 11:47:47 | Atique Salmani | Camera nmbr 16 is lift camera BNC changed working ok    |                                                                                       |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Remark                                                                |                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| 27-07-2023 10:11:24                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | cctv system check recoding going on in nvr or dvr proper workong done |                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |
| 25-07-2023 11:47:47                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Camera nmbr 16 is lift camera BNC changed working ok                  |                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                       |                     |                |                                                         |                                                                                       |                     |              |     |  |   |