## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

E: vallabnsecure@yanoo.co.in									
Service Status Det	ails: VE7614								
Priority:	Low								
Created By:	Admin - Apurva Vajaria								
Complaint Mob. No. :	9869439970								
Technician Name :	Ravi Rajbhar				<b>Technician Mobile :</b> 80809229				
Ticket Type :	Complain	Date & Time :			13-02-2023 10:04:46				
Vendor Details :									
Company Name/Client Name :	Eden Garden	Customer's :		obile	9869439970		Name :	Rajesh Sir	
Address:									
Mumbai,,,,Mah	ıarashtra								
AMC Details :	_								
Expiry Date :	01-01-1970 05:30:00				Type:				
<b>Product Name:</b>	Intercom								
Complain :	B-602 intercom issue								
Technician Comment :	B wing 602 line ok instrument issue inform to client and security								
Complain Operator :	Desktop - Apurva Vajaria								
Remark:	B wing 602 line ok instrument issue inform to client and security								
Status History :	Date Time		Technician Name		Status	Remark		Sign	
	13-02-2023 10:09:04		Ravi Rajbhar		Completed	B wing 602 line ok instrument issue inform to client and security		(1-N)	
	13-02-2023 10:05:25		Ravi Rajb	ohar New				-	
Previous Complain History :	Date Time 09-02-2023 11:19:28	<b>Technician</b> <b>Name</b> Ravi Rajbhar		Remark  Cctv camera check 19 number camera check and reconnection b wing second lift camera And a wing 802 need to change cable flat to 2nd floor junction box A wing 1102 intercom issue resolved check cable flat to duct duct to 2nd floor junction box then connect cable and ok working done B wing 1102 intercom issue resolved B wing 201 cable check duct to flat then cable connected in system then ok working done B wing 1201 cable check duct to flat then connect cable junction box line ok but no instrument					
	08-02-2023 02:40:04	02:40:04 Salmani c			B wing 792 cable need to lay 702 duct to 2 floor duct And lobby cable Jack faulty so direct connection done working ok. And awing 202 working ok only visit .all working ok.				