## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Details : VE7589										
Priority:	Low									
Created By:	Admin - Apurva Vajaria									
Complaint Mob. No. :	9869439970									
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965						
Ticket Type :	Complain	Date & Time :	09-02-2023 11:19:28							
Vendor Details :	Vendor Details :									
Company Name/Client Name :	Eden Garden	Customer's Mobile :	9869439970	Name :	Rajesh Sir					
Address:										
Mumbai,,,,M	[aharashtra									
AMC Details :			_	_						
Expiry Date :	01-01-1970 05:30:	00	Type:							
Product Name:	cCTV-Intercom									
Complain:	A wing 1102/A wing 802/B wing 1102/b wing 201/b wing 1201 intercom issue and camera no. 19 need to check									
Technician Comment :	Cctv camera check 19 number camera check and reconnection b wing second lift camera And a wing 802 need to change cable flat to 2nd floor junction box A wing 1102 intercom issue resolved check cable flat to duct duct to 2nd floor junction box then connect cable and ok working done B wing 1102 intercom issue resolved B wing 201 cable check duct to flat then cable connected in system then ok working done B wing 1201 cable check duct to flat then connect cable junction box line ok but no instrument									
Complain Operator :	Desktop - Apurva Vajaria									
Remark:	Cctv camera check 19 number camera check and reconnection b wing second lift camera And a wing 802 need to change cable flat to 2nd floor junction box A wing 1102 intercom issue resolved check cable flat to duct duct to 2nd floor junction box then connect cable and ok working done B wing 1102 intercom issue resolved B wing 201 cable check duct to flat then cable connected in system then ok working done B wing 1201 cable check duct to flat then connect cable junction box line ok but no instrument									

Status History :	Date Time		chnician Name	Status		Remark	Sign
	09-02-2023 02:35:26	Rav	ri Rajbhar	Comple	eted	Cctv camera check 19 number camera check and reconnection b wing second lift camera And a wing 802 need to change cable flat to 2nd floor junction box A wing 1102 intercom issue resolved check cable flat to duct duct to 2nd floor junction box then connect cable and ok working done B wing 1102 intercom issue resolved B wing 201 cable check duct to flat then cable connected in system then ok working done B wing 1201 cable check duct to flat then connect cable junction box line ok but no instrument	4162
	09-02-2023 11:19:49	Rav	i Rajbhar	New			-
Previous Complain	Date Time		Technician Name		Remark		
History:	08-02-2023 02:40:04				B wing 792 cable need to lay 702 duct to 2 floor duct And lobby cable Jack faulty so direct connection done working ok. And awing 202 working ok only visit .all working ok.		
	31-01-2023 10:44:04		Sonu Kumar		Camera no 4 off issue resolved working ok		