


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE6753</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9820007487				
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	04-11-2022 11:47:53		
<b>Vendor Details :</b>					
Company Name/Client Name :	Shanti Apt	Customer's Mobile :	9820007487	Name :	Rajesh Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	"F wing 1 camera off issue and A1-1 Camera off issue and recording need to give in pen drive - F wing all flats intercom not working"				
<b>Technician Comment :</b>	F wing recording shown to client and security phone cable cut by mouse also display cable so rejoint and repunch working ok And a wing one camera issue resolved by changed vedeo baloon and dc swimming pool side . working ok. Also swimming area camera naming done.				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	F wing recording shown to client and security phone cable cut by mouse also display cable so rejoint and repunch working ok And a wing one camera issue resolved by changed vedeo baloon and dc swimming pool side . working ok. Also swimming area camera naming done.				
<b>Status History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Status</b>	<b>Remark</b>	<b>Sign</b>
	04-11-2022 12:26:35	Atique Salmani	Completed	F wing recording shown to client and security phone cable cut by mouse also display cable so rejoint and repunch working ok And a wing one camera issue resolved by changed vedeo baloon and dc swimming pool side . working ok. Also swimming area camera naming done.	
	04-11-2022 11:47:58	Atique Salmani	New		-
<b>Previous Complain History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>		
	01-11-2022 10:14:57	Sonu Kumar	recording main gate camera area not cover recording overwrite		
	22-10-2022 02:43:20	Prashant Nikalje	showing playback recording		