

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
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| <b>Service Status Details : VE6664</b> |                                                                                                                                                                                                                                                                                                                                                                                         |                                                                         |                     |        |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|---------------------|--------|------------|-----------|-----------------|--------|---------------------|------------|---------------------------------------------------------------|---------------------|--------------|-------------------------------------------------------------------------|---|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                     |                                                                         |                     |        |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                  |                                                                         |                     |        |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820007487                                                                                                                                                                                                                                                                                                                                                                              |                                                                         |                     |        |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| <b>Technician Name :</b>               | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                        | <b>Technician Mobile :</b>                                              | 9664609225          |        |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                | <b>Date &amp; Time :</b>                                                | 22-10-2022 02:43:20 |        |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                         |                                                                         |                     |        |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| Company Name/Client Name :             | Shanti Apt                                                                                                                                                                                                                                                                                                                                                                              | Customer's Mobile :                                                     | 9820007487          | Name : | Rajesh Sir |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                         |                                                                         |                     |        |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                         |                                                                         |                     |        |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                         |                                                                         |                     |        |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                     | Type :                                                                  |                     |        |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                    |                                                                         |                     |        |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| <b>Complain :</b>                      | Recording need to show                                                                                                                                                                                                                                                                                                                                                                  |                                                                         |                     |        |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                         |                                                                         |                     |        |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                |                                                                         |                     |        |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| <b>Remark :</b>                        | showing playback recording                                                                                                                                                                                                                                                                                                                                                              |                                                                         |                     |        |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-10-2022 11:34:16</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>22-10-2022 02:43:31</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                             |                                                                         |                     |        |            | Date Time | Technician Name | Status | Remark              | Sign       | 28-10-2022 11:34:16                                           | Prashant Nikalje    | Completed    |                                                                         | - | 22-10-2022 02:43:31 | Prashant Nikalje | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                         | Status                                                                  | Remark              | Sign   |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| 28-10-2022 11:34:16                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                        | Completed                                                               |                     | -      |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| 22-10-2022 02:43:31                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                        | New                                                                     |                     | -      |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-11-2022 10:14:57</td><td>Sonu Kumar</td><td>recording main gate camera area not cover recording overwrite</td></tr><tr><td>19-10-2022 11:10:52</td><td>SandeepGupta</td><td>Shanti apartment. E evening one camera angle setting over wark complete</td></tr></tbody></table> |                                                                         |                     |        |            | Date Time | Technician Name | Remark | 01-11-2022 10:14:57 | Sonu Kumar | recording main gate camera area not cover recording overwrite | 19-10-2022 11:10:52 | SandeepGupta | Shanti apartment. E evening one camera angle setting over wark complete |   |                     |                  |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                         | Remark                                                                  |                     |        |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| 01-11-2022 10:14:57                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                              | recording main gate camera area not cover recording overwrite           |                     |        |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |
| 19-10-2022 11:10:52                    | SandeepGupta                                                                                                                                                                                                                                                                                                                                                                            | Shanti apartment. E evening one camera angle setting over wark complete |                     |        |            |           |                 |        |                     |            |                                                               |                     |              |                                                                         |   |                     |                  |     |  |   |