







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6597																																								
Priority :	Low																																							
Created By :	Admin - Apurva Vajaria																																							
Complaint Mob. No. :	9869439970																																							
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																																				
Ticket Type :	Complain	Date & Time :	15-10-2022 12:32:50																																					
Vendor Details :																																								
Company Name/Client Name :	Eden Garden	Customer's Mobile :	9869439970	Name :	Rajesh Sir																																			
Address :																																								
Mumbai , , , , Maharashtra																																								
AMC Details :																																								
Expiry Date :	01-01-1970 05:30:00		Type :																																					
Product Name :	Intercom																																							
Complain :	2-3 flats intercom issue																																							
Technician Comment :	b wing 401 intercom issue resolve line ok working done but instrument faulty cable check a wing to b wing and junction box to flat																																							
Complain Operator :	Desktop - Apurva Vajaria																																							
Remark :	b wing 401 intercom issue resolve line ok working done but instrument faulty cable check a wing to b wing and junction box to flat																																							
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-10-2022 12:24:12</td><td>Ravi Rajbhar</td><td>Completed</td><td>b wing 401 intercom issue resolve line ok working done but instrument faulty cable check a wing to b wing and junction box to flat</td><td></td></tr><tr><td>18-10-2022 11:14:58</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>17-10-2022 09:08:12</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>B 201 line ok flat to duck cable faulty wing 202 line working ok 1002 link ok phone issue 701 working ok A wing 902 line working ok B wing 401 pending</td><td></td></tr><tr><td>17-10-2022 10:27:01</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>15-10-2022 12:33:04</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>15-10-2022 12:32:50</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-10-2022 12:24:12	Ravi Rajbhar	Completed	b wing 401 intercom issue resolve line ok working done but instrument faulty cable check a wing to b wing and junction box to flat		18-10-2022 11:14:58	Ravi Rajbhar	New		-	17-10-2022 09:08:12	Ravi Rajbhar	Work Pending	B 201 line ok flat to duck cable faulty wing 202 line working ok 1002 link ok phone issue 701 working ok A wing 902 line working ok B wing 401 pending		17-10-2022 10:27:01	Ravi Rajbhar	New		-	15-10-2022 12:33:04	Ravi Rajbhar	New		-	15-10-2022 12:32:50	Ravi Rajbhar	New		-
Date Time	Technician Name	Status	Remark	Sign																																				
18-10-2022 12:24:12	Ravi Rajbhar	Completed	b wing 401 intercom issue resolve line ok working done but instrument faulty cable check a wing to b wing and junction box to flat																																					
18-10-2022 11:14:58	Ravi Rajbhar	New		-																																				
17-10-2022 09:08:12	Ravi Rajbhar	Work Pending	B 201 line ok flat to duck cable faulty wing 202 line working ok 1002 link ok phone issue 701 working ok A wing 902 line working ok B wing 401 pending																																					
17-10-2022 10:27:01	Ravi Rajbhar	New		-																																				
15-10-2022 12:33:04	Ravi Rajbhar	New		-																																				
15-10-2022 12:32:50	Ravi Rajbhar	New		-																																				

Previous Complain History :			
	Date Time	Technician Name	Remark
	27-09-2022 11:17:50	Siddhesh Chavan	b wing 18 no lift camera power adapter issue and install new power supply and camera working ok
	16-09-2022 05:12:06	Siddhesh Chavan	b wing 602 line ok phone problem 1201 line ok phone ok switch board intrcome line Port issue need to change