# Vallabh Enterprises

| **Service Status Details :** VE6387 | | | | | |
|---|---|---|---|---|---|
| **Priority :** | Low | | | | |
| **Created By :** | Admin - Apurva Vajaria | | | | |
| **Complaint Mob. No. :** | 9869439970 | | | | |
| **Technician Name :** | Siddhesh  Chavan | | **Technician Mobile :** | 8080922985 | |
| **Ticket Type :** | Complain | **Date & Time :** | 16-09-2022 05:12:06 | | |
| **Vendor Details :** | | | | | |
| Company Name/Client Name : | Eden Garden | Customer's Mobile : | 9869439970 | Name : | Rajesh Sir |
| **Address :** | | | | | |
| Mumbai , , , , Maharashtra | | | | | |
| **AMC Details :** | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | |
| **Product Name :** | CCTV | | | | |
| **Complain :** | office phone issue need to change with new one. | | | | |
| **Technician Comment :** | b wing 602 line ok phone problem 1201 line ok phone ok switch board intrcome line Port issue need to change | | | | |
| **Complain Operator :** | Desktop - Apurva Vajaria | | | | |
| **Remark :** | b wing 602 line ok phone problem 1201 line ok phone ok switch board intrcome line Port issue need to change | | | | |

| **Status History :** | Date Time | Technician Name | Status | Remark | Sign |
|---|---|---|---|---|---|
| | 21-09-2022 02:12:38 | Siddhesh Chavan | Completed | b wing 602 line ok phone problem 1201 line ok phone ok switch board intrcome line Port issue need to change | |
| | 21-09-2022 10:49:49 | Siddhesh Chavan | New | | - |
| | 16-09-2022 06:12:47 | Siddhesh Chavan | Work Pending | society 1 phone install. and line working ok. 1201 intercom not working. line issue need to check. work pending | |
| | 16-09-2022 05:12:37 | Siddhesh Chavan | New | | - |
| | 16-09-2022 05:12:06 | Siddhesh Chavan | New | | - |

| Previous Complain History : | Date Time | Technician Name | Remark |
|---|---|---|---|
| | 16-09-2022 10:40:34 | Siddhesh Chavan | a wing 302 line working ok and dvr tv view working ok and a wing lift camera side flat cable and dvr side rj 6 cable and b wing 2 nd lift camera side rj 6 and office phone issue need to change |
| | 10-09-2022 11:20:04 | YogeshDesai | camera no 16 of a wing lift camera is now ok camera reconnect and working ok camera to be kept under observation. |