







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE6288 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--------------------------|--|---|------------|-----------|-----------------|--------|--------|------|---------------------|-------------|-----------|--|---|---------------------|-------------|-----|--|---|---------------------|-------------|--------------|--|---|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9869439970 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Yogesh Desai | | Technician Mobile : | 8080922963 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 02-09-2022 09:59:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Eden Garden | Customer's Mobile : | 9869439970 | Name : | Rajesh Sir | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | camera no. 4 clarity issue need to check cable joint or not | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | camera no 4 there is joint in cable camera image is clear and working ok. 302 intercom line issue work pending | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | camera no 4 there is joint in cable camera image is clear and working ok. 302 intercom line issue work pending | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-09-2022 06:24:18</td><td>YogeshDesai</td><td>Completed</td><td>camera no 4 there is joint in cable camera image is clear and working ok. 302 intercom line issue work pending</td><td></td></tr><tr><td>13-09-2022 06:15:36</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>02-09-2022 11:38:51</td><td>YogeshDesai</td><td>Work Pending</td><td>4 no. camera okk lift camera video ditubence issue and ram camera ditubence not not clear.</td><td></td></tr><tr><td>02-09-2022 09:59:56</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>02-09-2022 09:59:00</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 13-09-2022 06:24:18 | YogeshDesai | Completed | camera no 4 there is joint in cable camera image is clear and working ok. 302 intercom line issue work pending |  | 13-09-2022 06:15:36 | YogeshDesai | New | | - | 02-09-2022 11:38:51 | YogeshDesai | Work Pending | 4 no. camera okk lift camera video ditubence issue and ram camera ditubence not not clear. |  | 02-09-2022 09:59:56 | YogeshDesai | New | | - | 02-09-2022 09:59:00 | YogeshDesai | New | | - |
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| 02-09-2022 09:59:00 | YogeshDesai | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| Previous Complain History : | Date Time | Technician Name | Remark |
|-----------------------------------|---------------------|-----------------|--|
| | 16-09-2022 05:12:06 | Siddhesh Chavan | b wing 602 line ok phone problem 1201 line ok phone ok switch board intrcome line Port issue need to change |
| | 16-09-2022 10:40:34 | Siddhesh Chavan | a wing 302 line working ok and dvr tv view working ok and a wing lift camera side flat cable and dvr side rj 6 cable and b wing 2 nd lift camera side rj 6 and office phone issue need to change |