




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6277</b> |  |  |  |   |            |           |                 |        |                     |                 |   |                     |                 |  |   |                     |            |     |  |   |                     |            |     |  |   |
|--|--|--|--|---|------------|-----------|-----------------|--------|---------------------|-----------------|---|---------------------|-----------------|--|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low  |  |  |   |            |           |                 |        |                     |                 |   |                     |                 |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria   |  |  |   |            |           |                 |        |                     |                 |   |                     |                 |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9869439970   |  |  |   |            |           |                 |        |                     |                 |   |                     |                 |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               | Sonu Kumar   |  | <b>Technician Mobile :</b>                   | 8454016444  |            |           |                 |        |                     |                 |   |                     |                 |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | Complain   | <b>Date &amp; Time :</b>   | 30-08-2022 12:16:18                          |   |            |           |                 |        |                     |                 |   |                     |                 |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |  |  |  |   |            |           |                 |        |                     |                 |   |                     |                 |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>      | Eden Garden  | <b>Customer's Mobile :</b>   | 9869439970                                   | <b>Name :</b>   | Rajesh Sir |           |                 |        |                     |                 |   |                     |                 |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |  |  |  |   |            |           |                 |        |                     |                 |   |                     |                 |  |   |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , , Maharashtra             |  |  |  |   |            |           |                 |        |                     |                 |   |                     |                 |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |  |  |  |   |            |           |                 |        |                     |                 |   |                     |                 |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00  |  | <b>Type :</b>                                |   |            |           |                 |        |                     |                 |   |                     |                 |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  | Intercom   |  |  |   |            |           |                 |        |                     |                 |   |                     |                 |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      | A wing lift no.1 intercom issue  |  |  |   |            |           |                 |        |                     |                 |   |                     |                 |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            | A wing lift intercom issue solved working ok   |  |  |   |            |           |                 |        |                     |                 |   |                     |                 |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria   |  |  |   |            |           |                 |        |                     |                 |   |                     |                 |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        | A wing lift intercom issue solved working ok   |  |  |   |            |           |                 |        |                     |                 |   |                     |                 |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-08-2022 01:35:15</td><td>Sonu Kumar</td><td>Completed</td><td>A wing lift intercom issue solved working ok</td><td></td></tr><tr><td>30-08-2022 12:17:24</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>30-08-2022 12:16:18</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>                 |  |  |   |            | Date Time | Technician Name | Status | Remark              | Sign            | 30-08-2022 01:35:15   | Sonu Kumar          | Completed       | A wing lift intercom issue solved working ok   |  | 30-08-2022 12:17:24 | Sonu Kumar | New |  | - | 30-08-2022 12:16:18 | Sonu Kumar | New |  | - |
| Date Time                              | Technician Name  | Status   | Remark                                       | Sign  |            |           |                 |        |                     |                 |   |                     |                 |  |   |                     |            |     |  |   |                     |            |     |  |   |
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| 30-08-2022 12:17:24                    | Sonu Kumar   | New  |  | -   |            |           |                 |        |                     |                 |   |                     |                 |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 30-08-2022 12:16:18                    | Sonu Kumar   | New  |  | -   |            |           |                 |        |                     |                 |   |                     |                 |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-09-2022 05:12:06</td><td>Siddhesh Chavan</td><td>b wing 602 line ok phone problem 1201 line ok phone ok switch board intrcome line Port issue need to change</td></tr><tr><td>16-09-2022 10:40:34</td><td>Siddhesh Chavan</td><td>a wing 302 line working ok and dvr tv view working ok and a wing lift camera side flat cable and dvr side rj 6 cable and b wing 2 nd lift camera side rj 6 and office phone issue need to change</td></tr></tbody></table> |  |  |   |            | Date Time | Technician Name | Remark | 16-09-2022 05:12:06 | Siddhesh Chavan | b wing 602 line ok phone problem 1201 line ok phone ok switch board intrcome line Port issue need to change | 16-09-2022 10:40:34 | Siddhesh Chavan | a wing 302 line working ok and dvr tv view working ok and a wing lift camera side flat cable and dvr side rj 6 cable and b wing 2 nd lift camera side rj 6 and office phone issue need to change |   |                     |            |     |  |   |                     |            |     |  |   |
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