

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4994</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                       |                            |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|---------------------------------------------------------|---------------------|--------------|-----------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                       |                            |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                       |                            |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820007487                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                       |                            |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                       | <b>Technician Mobile :</b> | 8080922985                                                                            |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                                              | 14-03-2022 12:40:58        |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                       |                            |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Shanti Apt                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Customer's Mobile :                                                   | 9820007487                 | Name :                                                                                | Rajesh Sir |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                       |                            |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                       |                            |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                       |                            |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                       | Type :                     |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                       |                            |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | F wing ground camera off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                       |                            |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | tv remote is not available                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                       |                            |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                       |                            |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | tv remote is not available                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                       |                            |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-03-2022 01:44:43</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>tv remote is not available</td><td></td></tr><tr><td>14-03-2022 12:41:16</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>14-03-2022 12:40:58</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                       |                            |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 14-03-2022 01:44:43                                     | Siddhesh Chavan     | Work Pending | tv remote is not available                                            |  | 14-03-2022 12:41:16 | Siddhesh Chavan | New |  | - | 14-03-2022 12:40:58 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Status                                                                | Remark                     | Sign                                                                                  |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 14-03-2022 01:44:43                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Work Pending                                                          | tv remote is not available |  |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 14-03-2022 12:41:16                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                   |                            | -                                                                                     |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 14-03-2022 12:40:58                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                   |                            | -                                                                                     |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-04-2022 11:05:52</td><td>Ravi Rajbhar</td><td>two camera install with 4*4 box " 2 all ok working done</td></tr><tr><td>04-04-2022 01:03:43</td><td>Ravi Rajbhar</td><td>shanti apt f wing DVR restart issue and DVR remove and take to office</td></tr></tbody></table>                                                                                                                                                                      |                                                                       |                            |                                                                                       |            | Date Time | Technician Name | Remark | 20-04-2022 11:05:52 | Ravi Rajbhar | two camera install with 4*4 box " 2 all ok working done | 04-04-2022 01:03:43 | Ravi Rajbhar | shanti apt f wing DVR restart issue and DVR remove and take to office |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                                                                |                            |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 20-04-2022 11:05:52                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | two camera install with 4*4 box " 2 all ok working done               |                            |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 04-04-2022 01:03:43                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | shanti apt f wing DVR restart issue and DVR remove and take to office |                            |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |