




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4891</b> |   |   |  |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
|--|---|---|--|---|------------|-----------|-----------------|--------|---------------------|----------------|---|---------------------|----------------|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low   |   |  |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria  |   |  |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820007487  |   |  |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan   |   | <b>Technician Mobile :</b>   | 8080922985  |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain  | <b>Date &amp; Time :</b>  | 28-02-2022 10:21:43  |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |   |   |  |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Shanti Apt  | Customer's Mobile :   | 9820007487   | Name :  | Rajesh Sir |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |   |   |  |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |   |   |  |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |   |   |  |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00   |   | Type :   |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV  |   |  |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | 1 lift camera issue   |   |  |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | a wing lift camera working ok dvr side Port change and all camera working ok and 2 camera dvr side Port change and view ok need to show recoding  |   |  |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria  |   |  |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | a wing lift camera working ok dvr side Port change and all camera working ok and 2 camera dvr side Port change and view ok need to show recoding  |   |  |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-02-2022 11:46:49</td><td>Siddhesh Chavan</td><td>Completed</td><td>a wing lift camera working ok dvr side Port change and all camera working ok and 2 camera dvr side Port change and view ok need to show recoding</td><td></td></tr><tr><td>28-02-2022 10:21:58</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>28-02-2022 10:21:43</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>   |   |  |   |            | Date Time | Technician Name | Status | Remark              | Sign           | 28-02-2022 11:46:49   | Siddhesh Chavan     | Completed      | a wing lift camera working ok dvr side Port change and all camera working ok and 2 camera dvr side Port change and view ok need to show recoding |  | 28-02-2022 10:21:58 | Siddhesh Chavan | New |  | - | 28-02-2022 10:21:43 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name   | Status  | Remark   | Sign  |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 28-02-2022 11:46:49                    | Siddhesh Chavan   | Completed   | a wing lift camera working ok dvr side Port change and all camera working ok and 2 camera dvr side Port change and view ok need to show recoding |  |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 28-02-2022 10:21:58                    | Siddhesh Chavan   | New   |  | -   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 28-02-2022 10:21:43                    | Siddhesh Chavan   | New   |  | -   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-02-2022 03:27:18</td><td>Atique Salmani</td><td>402 instrument not available line ok 302 not working so repunchin from system working ok. 202 out of country 203 only check working ok. 204 RJ 11 port use another port and reconnection from duct working ok. 1301 flate to duct cable faulty 1104 door lock out of country 1004.instrument not available also not interested. 904.door lock 601.line ok instrument not available. 692 .door lock 603 .tested ok .</td></tr><tr><td>25-02-2022 03:26:07</td><td>Atique Salmani</td><td>a wing passage camera give sarate 24*7 230 for camera adapter working ok.</td></tr></tbody></table> |   |  |   |            | Date Time | Technician Name | Remark | 25-02-2022 03:27:18 | Atique Salmani | 402 instrument not available line ok 302 not working so repunchin from system working ok. 202 out of country 203 only check working ok. 204 RJ 11 port use another port and reconnection from duct working ok. 1301 flate to duct cable faulty 1104 door lock out of country 1004.instrument not available also not interested. 904.door lock 601.line ok instrument not available. 692 .door lock 603 .tested ok . | 25-02-2022 03:26:07 | Atique Salmani | a wing passage camera give sarate 24*7 230 for camera adapter working ok.  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name   | Remark  |  |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 25-02-2022 03:27:18                    | Atique Salmani  | 402 instrument not available line ok 302 not working so repunchin from system working ok. 202 out of country 203 only check working ok. 204 RJ 11 port use another port and reconnection from duct working ok. 1301 flate to duct cable faulty 1104 door lock out of country 1004.instrument not available also not interested. 904.door lock 601.line ok instrument not available. 692 .door lock 603 .tested ok . |  |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 25-02-2022 03:26:07                    | Atique Salmani  | a wing passage camera give sarate 24*7 230 for camera adapter working ok.   |  |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |