







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4686																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9820007487																																		
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																															
Ticket Type :	Complain	Date & Time :	01-02-2022 10:51:35																																
Vendor Details :																																			
Company Name/Client Name :	Shanti Apt	Customer's Mobile :	9820007487	Name :	Rajesh Sir																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV																																		
Complain :	F wing 3-4 camera off issue																																		
Technician Comment :	f wing society office DVR repair return with install and all camera ok working recording going on today but recording Under observation																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	f wing society office DVR repair return with install and all camera ok working recording going on today but recording Under observation																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-02-2022 11:08:08</td><td>Ravi Rajbhar</td><td>Completed</td><td>f wing society office DVR repair return with install and all camera ok working recording going on today but recording Under observation</td><td></td></tr><tr><td>11-02-2022 10:22:41</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>01-02-2022 12:30:32</td><td>Ravi Rajbhar</td><td>Awaiting Spares</td><td>3 cameras issue resolved but dvr restart when go for playback so collst hdd dvr and dvr adaptor for check and repair .</td><td></td></tr><tr><td>01-02-2022 10:51:56</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>01-02-2022 10:51:35</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	11-02-2022 11:08:08	Ravi Rajbhar	Completed	f wing society office DVR repair return with install and all camera ok working recording going on today but recording Under observation		11-02-2022 10:22:41	Ravi Rajbhar	New		-	01-02-2022 12:30:32	Ravi Rajbhar	Awaiting Spares	3 cameras issue resolved but dvr restart when go for playback so collst hdd dvr and dvr adaptor for check and repair .		01-02-2022 10:51:56	Ravi Rajbhar	New		-	01-02-2022 10:51:35	Ravi Rajbhar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	22-02-2022 10:29:38	Siddhesh Chavan	ppm done and 2 camera video issue pending and and f wing backside camera video issue pending
	15-02-2022 04:18:28	Atique Salmani	One SMPS faulty so one SMPS which is use only for 2 cameras so swap the fractuating cameras on this SMPS now working ok.