




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE4658 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|---|--|---|------------|-----------|-----------------|--------|---------------------|----------------|--|---------------------|--------------|---|---|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9820007487 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Yogesh Desai | | Technician Mobile : | 8080922963 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 27-01-2022 11:40:43 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Shanti Apt | Customer's Mobile : | 9820007487 | Name : | Rajesh Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | cannot view cameras on TV | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | cameras can be viewed on tv A wing lift and passage camera issue need to call liftman and electrician. | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | cameras can be viewed on tv A wing lift and passage camera issue need to call liftman and electrician. | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-01-2022 12:55:23</td><td>YogeshDesai</td><td>Completed</td><td>cameras can be viewed on tv A wing lift and passage camera issue need to call liftman and electrician.</td><td></td></tr><tr><td>27-01-2022 11:41:23</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>27-01-2022 11:40:43</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 27-01-2022 12:55:23 | YogeshDesai | Completed | cameras can be viewed on tv A wing lift and passage camera issue need to call liftman and electrician. |  | 27-01-2022 11:41:23 | YogeshDesai | New | | - | 27-01-2022 11:40:43 | YogeshDesai | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>15-02-2022 04:18:28</td><td>Atique Salmani</td><td>One SMPS faulty so one SMPS which is use only for 2 cameras so swap the fractuating cameras on this SMPS now working ok.</td></tr><tr><td>01-02-2022 10:51:35</td><td>Ravi Rajbhar</td><td>f wing society office DVR repair return with install and all camera ok working recording going on today but recording Under observation</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 15-02-2022 04:18:28 | Atique Salmani | One SMPS faulty so one SMPS which is use only for 2 cameras so swap the fractuating cameras on this SMPS now working ok. | 01-02-2022 10:51:35 | Ravi Rajbhar | f wing society office DVR repair return with install and all camera ok working recording going on today but recording Under observation | | | | | | | | | | | |
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