



Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4437					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9869439970				
Technician Name :	Yogesh Desai		Technician Mobile :	8080922963	
Ticket Type :	Complain	Date & Time :	22-12-2021 10:46:47		
Vendor Details :					
Company Name/Client Name :	Eden Garden	Customer's Mobile :	9869439970	Name :	Rajesh Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Intercom				
Complain :	B-1101 & B-1202 intercom issue				
Technician Comment :	B wing 1101 intercom cable was cut in the duct cable joined again intercom working ok. flat no 1202 client not available. CCTV hard disk was not detecting . after restarting the dvr hard disk become normal all working ok. hard disk need to be kept under observation.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	B wing 1101 intercom cable was cut in the duct cable joined again intercom working ok. flat no 1202 client not available. CCTV hard disk was not detecting . after restarting the dvr hard disk become normal all working ok. hard disk need to be kept under observation.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	29-01-2022 06:37:43	YogeshDesai	Completed	B wing 1101 intercom cable was cut in the duct cable joined again intercom working ok. flat no 1202 client not available. CCTV hard disk was not detecting . after restarting the dvr hard disk become normal all working ok. hard disk need to be kept under observation.	
	29-01-2022 06:28:18	YogeshDesai	New		-
	29-01-2022 05:47:38	YogeshDesai	New		-
	22-12-2021 01:00:31	YogeshDesai	Client Side	cable cut by electrician flate nmbr 1101 1201 .1202 1202 cable check and find out and rejoin working ok but 2 flate cable missing need to find out by electrician .	
	22-12-2021 10:47:13	YogeshDesai	New		-
	22-12-2021 10:46:47	YogeshDesai	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	10-02-2022 10:36:24	Siddhesh Chavan	intercom system off and on issue resolved and system under observation		
	29-01-2022 05:48:00	ChandanYadav	dvr on off essu Change the dvr adapter .		