




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE4193 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|--|--|---|------------|-----------|-----------------|--------|---------------------|-----------------|--|---------------------|--------------|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9869439970 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Siddhesh Chavan | | Technician Mobile : | 8080922985 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 09-11-2021 11:01:24 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Eden Garden | Customer's Mobile : | 9869439970 | Name : | Rajesh Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | mouse issue | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | mouse issue resolved and all camera working ok mouse 3 out dives disconnect and connect and issue resolved | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | mouse issue resolved and all camera working ok mouse 3 out dives disconnect and connect and issue resolved | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-11-2021 12:39:32</td><td>Siddhesh Chavan</td><td>Completed</td><td>mouse issue resolved and all camera working ok mouse 3 out dives disconnect and connect and issue resolved</td><td></td></tr><tr><td>09-11-2021 11:01:53</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>09-11-2021 11:01:24</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 09-11-2021 12:39:32 | Siddhesh Chavan | Completed | mouse issue resolved and all camera working ok mouse 3 out dives disconnect and connect and issue resolved |  | 09-11-2021 11:01:53 | Siddhesh Chavan | New | | - | 09-11-2021 11:01:24 | Siddhesh Chavan | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-02-2022 10:36:24</td><td>Siddhesh Chavan</td><td>intercom system off and on issue resolved and system under observation</td></tr><tr><td>29-01-2022 05:48:00</td><td>ChandanYadav</td><td>dvr on off essu Change the dvr adapter .</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 10-02-2022 10:36:24 | Siddhesh Chavan | intercom system off and on issue resolved and system under observation | 29-01-2022 05:48:00 | ChandanYadav | dvr on off essu Change the dvr adapter . | | | | | | | | | | | |
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