

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4050</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                       |                                                                                                      |                                                                                       |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|-------------------------------------------------------|---------------------|-------------|--|---|---------------------|--------------|-------------|------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                       |                                                                                                      |                                                                                       |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                       |                                                                                                      |                                                                                       |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820007487                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                       |                                                                                                      |                                                                                       |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                       | <b>Technician Mobile :</b>                                                                           | 8080922965                                                                            |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Date &amp; Time :</b>                              | 16-10-2021 11:00:45                                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                       |                                                                                                      |                                                                                       |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Shanti Apt                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Customer's Mobile :</b>                            | 9820007487                                                                                           | <b>Name :</b>                                                                         | Rajesh Sir |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                       |                                                                                                      |                                                                                       |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                       |                                                                                                      |                                                                                       |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                       |                                                                                                      |                                                                                       |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                       | <b>Type :</b>                                                                                        |                                                                                       |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                       |                                                                                                      |                                                                                       |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | A wing camera issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                       |                                                                                                      |                                                                                       |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | a wing lobby camera adaptor issue and inform to MDM but not approve for change the adaptor to camera                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                       |                                                                                                      |                                                                                       |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                       |                                                                                                      |                                                                                       |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | a wing lobby camera adaptor issue and inform to MDM but not approve for change the adaptor to camera                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                       |                                                                                                      |                                                                                       |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-10-2021 11:46:26</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>16-10-2021 11:17:55</td><td>Ravi Rajbhar</td><td>Client Side</td><td>a wing lobby camera adaptor issue and inform to MDM but not approve for change the adaptor to camera</td><td></td></tr><tr><td>16-10-2021 11:01:05</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>16-10-2021 11:00:45</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                       |                                                                                                      |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 22-10-2021 11:46:26                                   | Ravi Rajbhar        | New         |  | - | 16-10-2021 11:17:55 | Ravi Rajbhar | Client Side | a wing lobby camera adaptor issue and inform to MDM but not approve for change the adaptor to camera |  | 16-10-2021 11:01:05 | Ravi Rajbhar | New |  | - | 16-10-2021 11:00:45 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Status                                                | Remark                                                                                               | Sign                                                                                  |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 22-10-2021 11:46:26                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                   |                                                                                                      | -                                                                                     |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 16-10-2021 11:17:55                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Client Side                                           | a wing lobby camera adaptor issue and inform to MDM but not approve for change the adaptor to camera |  |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 16-10-2021 11:01:05                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                   |                                                                                                      | -                                                                                     |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 16-10-2021 11:00:45                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                   |                                                                                                      | -                                                                                     |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-07-2023 05:38:41</td><td>Ravi Rajbhar</td><td>securitey intercom issue relsoved and ok workong done</td></tr><tr><td>20-07-2023 11:53:24</td><td>Shiva Meena</td><td></td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                       |                                                       |                                                                                                      |                                                                                       |            | Date Time | Technician Name | Remark | 25-07-2023 05:38:41 | Ravi Rajbhar | securitey intercom issue relsoved and ok workong done | 20-07-2023 11:53:24 | Shiva Meena |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Remark                                                |                                                                                                      |                                                                                       |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 25-07-2023 05:38:41                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | securitey intercom issue relsoved and ok workong done |                                                                                                      |                                                                                       |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 20-07-2023 11:53:24                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                       |                                                                                                      |                                                                                       |            |           |                 |        |                     |              |                                                       |                     |             |  |   |                     |              |             |                                                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |