

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3577																																								
Priority :	Low																																							
Created By :	Admin - Apurva Vajaria																																							
Complaint Mob. No. :	9869439970																																							
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																																				
Ticket Type :	Complain	Date & Time :	06-08-2021 07:22:33																																					
Vendor Details :																																								
Company Name/Client Name :	Eden Garden	Customer's Mobile :	9869439970	Name :	Rajesh Sir																																			
Address :																																								
Mumbai , , , , Maharashtra																																								
AMC Details :																																								
Expiry Date :	01-01-1970 05:30:00		Type :																																					
Product Name :	CCTV																																							
Complain :	Beep sound issue																																							
Technician Comment :	one camera B wing issue resolved reconnection from camera end . all working ok.																																							
Complain Operator :	Desktop - Apurva Vajaria																																							
Remark :	one camera B wing issue resolved reconnection from camera end . all working ok.																																							
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-08-2021 01:04:20</td><td>Atique Salmani</td><td>Completed</td><td>one camera B wing issue resolved reconnection from camera end . all working ok.</td><td></td></tr><tr><td>07-08-2021 01:04:19</td><td>Atique Salmani</td><td>Completed</td><td>one camera B wing issue resolved reconnection from camera end . all working ok.</td><td></td></tr><tr><td>07-08-2021 10:22:11</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>06-08-2021 08:54:39</td><td>Atique Salmani</td><td>Work Pending</td><td>6 no camera video loss beep sound off and hdd work ok</td><td></td></tr><tr><td>06-08-2021 07:22:52</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>06-08-2021 07:22:33</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	07-08-2021 01:04:20	Atique Salmani	Completed	one camera B wing issue resolved reconnection from camera end . all working ok.		07-08-2021 01:04:19	Atique Salmani	Completed	one camera B wing issue resolved reconnection from camera end . all working ok.		07-08-2021 10:22:11	Atique Salmani	New		-	06-08-2021 08:54:39	Atique Salmani	Work Pending	6 no camera video loss beep sound off and hdd work ok		06-08-2021 07:22:52	Atique Salmani	New		-	06-08-2021 07:22:33	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	05-08-2023 10:43:03	Atique Salmani	Intercom b 901 not using A 902 was disconnected intercom so check and reconnection from board working ok and lobby b wing camera 2 cable faulty not getting continuity so use another pair and working ok.
	02-08-2023 03:34:48	Ishwar Meena	Camera no. 16 and 19 flickering issue resolved