

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3000</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                        |                                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|--------------------------------------------------------|---------------------|-------------|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                        |                                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                        |                                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820007487                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                        |                                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                        | <b>Technician Mobile :</b>                                                                | 8080922965                                                                            |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b>                               | 19-04-2021 06:26:05                                                                       |                                                                                       |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                        |                                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :             | Shanti Apt                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Customer's Mobile :                                    | 9820007487                                                                                | Name :                                                                                | Rajesh Sir |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                        |                                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                        |                                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                        |                                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                        | Type :                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                        |                                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | 1404 / F intercom not working                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                        |                                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | Line also ok working only instrument issue and new phone install and cash collat 1404 103                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                        |                                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                        |                                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | Line also ok working only instrument issue and new phone install and cash collat 1404 103                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                        |                                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-04-2021 11:01:50</td><td>Ravi Rajbhar</td><td>Completed</td><td>Line also ok working only instrument issue and new phone install and cash collat 1404 103</td><td></td></tr><tr><td>19-04-2021 06:26:30</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>19-04-2021 06:26:05</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                        |                                                                                           |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 20-04-2021 11:01:50                                    | Ravi Rajbhar        | Completed   | Line also ok working only instrument issue and new phone install and cash collat 1404 103 |  | 19-04-2021 06:26:30 | Ravi Rajbhar | New |  | - | 19-04-2021 06:26:05 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Status                                                 | Remark                                                                                    | Sign                                                                                  |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 20-04-2021 11:01:50                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                                              | Line also ok working only instrument issue and new phone install and cash collat 1404 103 |  |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 19-04-2021 06:26:30                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                    |                                                                                           | -                                                                                     |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 19-04-2021 06:26:05                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                    |                                                                                           | -                                                                                     |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-07-2023 05:38:41</td><td>Ravi Rajbhar</td><td>securitey intercom issue relsolved and ok workong done</td></tr><tr><td>20-07-2023 11:53:24</td><td>Shiva Meena</td><td></td></tr></tbody></table>                                                                                                                                                                                                                                                                                                |                                                        |                                                                                           |                                                                                       |            | Date Time | Technician Name | Remark | 25-07-2023 05:38:41 | Ravi Rajbhar | securitey intercom issue relsolved and ok workong done | 20-07-2023 11:53:24 | Shiva Meena |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Remark                                                 |                                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 25-07-2023 05:38:41                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | securitey intercom issue relsolved and ok workong done |                                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 20-07-2023 11:53:24                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                        |                                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |