## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Deta           | ils : VE264  |                     |   |   |            |  |
|-------------------------------|--|---------------------|---|---|------------|--|
| Priority:                     | Low  |                     |   |   |            |  |
| Created By:                   | Admin - Apurva Vajaria   |                     |   |   |            |  |
| Complaint Mob.<br>No. :       | 9137200915   |                     |   |   |            |  |
| Technician Name :             | Shiva Meena  |                     | Technician I                              | <b>Mobile</b> 9167668457  |            |  |
| Ticket Type :                 | Complain   | Date & Time :       | 05-09-2019 12:15:08                       |   |            |  |
| Vendor Details :              |  |                     |   |   | -          |  |
| Company<br>Name/Client Name : | Amann Sagar<br>Co-Op HSG. Soc.   | Customer's Mobile : | 9137200915                                | Name:   | Rajesh Sir |  |
| Address:                      |  |                     |   | •   |            |  |
| Mumbai , , , 400067           | , Maharashtra  |                     |   |   |            |  |
| AMC Details :                 |  |                     |   |   |            |  |
| Expiry Date :                 | 01-01-1970 05:30:00  |                     | Type:                                     |   |            |  |
| Product Name :                | CCTV   |                     |   |   |            |  |
| Complain:                     | cameras getting on off on monitor                                      |                     |   |   |            |  |
| Technician<br>Comment :       | one camera 1D seeping camera recording done DVR setting timing setting |                     |   |   |            |  |
| Complain<br>Operator :        | Desktop - Apurva Vajaria   |                     |   |   |            |  |
| Remark:                       | one camera 1D seeping camera recording done DVR setting timing setting |                     |   |   |            |  |
| Status History :              | Date Time  | Technician Name     | Status                                    | Remark  | Sign       |  |
|                               | 10-09-2019 12:33:16  | Shiva Meena         | Completed                                 | one camera 1D seeping<br>camera recording done<br>DVR setting timing<br>setting | 2 Maj      |  |
|                               | 10-09-2019 12:27:56  | Shiva Meena         | Completed                                 | one camera recording<br>1dc in in done recording<br>DVR site time setting       | STATO      |  |
|                               | 10-09-2019 11:55:53  | Shiva Meena         | New                                       |   | -          |  |
|                               | 05-09-2019 12:15:09  | Shiva Meena         | New                                       |   | -          |  |
| Previous Complain             | Date Time  | Technician Name     | Remark                                    |   |            |  |
| History:                      | 23-08-2019 11:33:11  | Siddhesh Chavan     | online camera video ok and start camera . |   |            |  |