## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Details : VE16065								
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob. No. :	9820007487							
Technician Name :	Pratik Logade		Technician Mobile :	9619760949				
Ticket Type :	Complain	Date & Time :	25-10-2025 10:21:54	0:21:54				
Vendor Details :								
Company Name/Client Name :	Shanti Apt	Customer's Mobile :	9820007487	Name:	Rajesh Sir			
Address:								
Mumbai , , , , Maharashtra								
AMC Details :								
Expiry Date :	01-01-1970 05:30:00		Type:					
<b>Product Name:</b>	CCTV							
Complain:	B wing adapter need to install adapter with client and B wing lift and passage camera off issue							
Technician Comment :	B wing lift camera cable loose re connect B wing passinge camera on all camera is working							
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	B wing lift camera cable loose re connect B wing passinge camera on all camera is working							
Address:  Mumbai,,,,Maharashtra  AMC Details:  Expiry Date: 01-01-1970 05:30:00 Type:  Product Name: CCTV  Complain: B wing adapter need to install adapter with client and B wing lift and passage camera off issue  Technician Comment: Desktop - Apurva Vajaria								

Status History :	Date Time	Technician Name	Status	Remark	Sign
	03-11-2025 04:30:55	PratikLogade	Completed	B wing lift camera cable loose re connect B wing passinge camera on all camera is working	A. GoPal
	31-10-2025 04:25:04	PratikLogade	New		-
	25-10-2025 12:02:37	PratikLogade	New		-
	25-10-2025 11:29:35	PratikLogade	Client Side	Shanto apt.b wing passage adptr installation done passage camera working ok.b wing lift camera ohms not getting so need to chek cable with lift person and also camera too old send for chek 1 nos done analog camera dvr is cp plus.	W .
	25-10-2025 11:29:34	PratikLogade	Client Side	Shanto apt.b wing passage adptr installation done passage camera working ok.b wing lift camera ohms not getting so need to chek cable with lift person and also camera too old send for chek 1 nos done analog camera dvr is cp plus.	RRT
	25-10-2025 10:22:02	PratikLogade	New		-
Previous Complain History :	Date Time	Technician Nam	e	Remark	
	10-11-2025 10:06:18	Neeraj Chauhan	a/c/d came	a/c/d camera no video issue solved and 1 nos video balune	
	05-11-2025 10:14:30	Atique Salmani	Maine gate camera dc bnc connector changed working ok angel settings and b wing lift camera off becz cable need chek with lift person and in cable joint with travelling cab		e need to

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