

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14344</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                          |                            |            |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------|------------|-----------|-----------------|--------|---------------------|----------------|-----------------------------------------------------------------------------------------------------------------------------------------|---------------------|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                          |                            |            |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                          |                            |            |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 8369082393                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                          |                            |            |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>                | Manoj Polekar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                          | <b>Technician Mobile :</b> | 7385366458 |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                                                                                                                                                                                                                 | 22-03-2025 06:25:24        |            |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                          |                            |            |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :              | Mahavir Bliss Thane(shiv Shakti)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Customer's Mobile :                                                                                                                                                                                                                      | 8369082393                 | Name :     | Rajesh Sir |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                          |                            |            |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                          |                            |            |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                          |                            |            |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                          | Type :                     |            |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                          |                            |            |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                       | 1 camera installation bullet                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                          |                            |            |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                          |                            |            |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                          |                            |            |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                         | 1 bullet camera install work done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                          |                            |            |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-03-2025 05:36:23</td><td>ManojPolekar</td><td>Completed</td><td></td><td>-</td></tr><tr><td>28-03-2025 12:00:52</td><td>ManojPolekar</td><td>New</td><td></td><td>-</td></tr><tr><td>22-03-2025 06:25:32</td><td>ManojPolekar</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                                                                             |                                                                                                                                                                                                                                          |                            |            |            | Date Time | Technician Name | Status | Remark              | Sign           | 28-03-2025 05:36:23                                                                                                                     | ManojPolekar        | Completed      |                                                                                                                                                                                                                                          | - | 28-03-2025 12:00:52 | ManojPolekar | New |  | - | 22-03-2025 06:25:32 | ManojPolekar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                                                                                                                                                                                                                                   | Remark                     | Sign       |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| 28-03-2025 05:36:23                     | ManojPolekar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Completed                                                                                                                                                                                                                                |                            | -          |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| 28-03-2025 12:00:52                     | ManojPolekar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                                                                                                                                                                                      |                            | -          |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| 22-03-2025 06:25:32                     | ManojPolekar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                                                                                                                                                                                      |                            | -          |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-02-2025 11:37:39</td><td>Neeraj Chauhan</td><td>2 camera off issued solved and 1 camera video cable short need new cabling requirement aprox 150 mtr and new camera requirement bullet.</td></tr><tr><td>21-06-2024 12:51:44</td><td>Atique Salmani</td><td>Only 5 cameras was working 3 camera new cabling done by client end and 2 camera faulty so one given by client and gate side tow camera one ok one faulty now total 9 cameras working on 1 Gate inside off due to cable + camera faulty .</td></tr></tbody></table> |                                                                                                                                                                                                                                          |                            |            |            | Date Time | Technician Name | Remark | 06-02-2025 11:37:39 | Neeraj Chauhan | 2 camera off issued solved and 1 camera video cable short need new cabling requirement aprox 150 mtr and new camera requirement bullet. | 21-06-2024 12:51:44 | Atique Salmani | Only 5 cameras was working 3 camera new cabling done by client end and 2 camera faulty so one given by client and gate side tow camera one ok one faulty now total 9 cameras working on 1 Gate inside off due to cable + camera faulty . |   |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                                                                                                                                                                                                                                   |                            |            |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| 06-02-2025 11:37:39                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 2 camera off issued solved and 1 camera video cable short need new cabling requirement aprox 150 mtr and new camera requirement bullet.                                                                                                  |                            |            |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |
| 21-06-2024 12:51:44                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Only 5 cameras was working 3 camera new cabling done by client end and 2 camera faulty so one given by client and gate side tow camera one ok one faulty now total 9 cameras working on 1 Gate inside off due to cable + camera faulty . |                            |            |            |           |                 |        |                     |                |                                                                                                                                         |                     |                |                                                                                                                                                                                                                                          |   |                     |              |     |  |   |                     |              |     |  |   |