







# Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE14021</b>																																			
<b>Priority :</b>	Low																																		
<b>Created By :</b>	Admin - Apurva Vajaria																																		
<b>Complaint Mob. No. :</b>	8369082393																																		
<b>Technician Name :</b>	Neeraj Chauhan		<b>Technician Mobile :</b>	8898885764																															
<b>Ticket Type :</b>	Call Basis	<b>Date &amp; Time :</b>	06-02-2025 11:37:39																																
<b>Vendor Details :</b>																																			
Company Name/Client Name :	Mahavir Bliss Thane(shiv Shakti)	Customer's Mobile :	8369082393	Name :	Rajesh Sir																														
<b>Address :</b>																																			
Mumbai , , , , Maharashtra																																			
<b>AMC Details :</b>																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
<b>Product Name :</b>	CCTV																																		
<b>Complain :</b>	2 cameras off issue																																		
<b>Technician Comment :</b>	2 camera off issued solved and 1 camera video cable short need new cabling requirement aprox 150 mtr and new camera requirement bullet.																																		
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																		
<b>Remark :</b>	2 camera off issued solved and 1 camera video cable short need new cabling requirement aprox 150 mtr and new camera requirement bullet.																																		
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-02-2025 06:18:11</td><td>Neeraj Chauhan</td><td>Completed</td><td>2 camera off issued solved and 1 camera video cable short need new cabling requirement aprox 150 mtr and new camera requirement bullet.</td><td></td></tr><tr><td>24-02-2025 01:44:17</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>07-02-2025 05:55:50</td><td>Neeraj Chauhan</td><td>Work Pending</td><td>2 person required to work 1 camera cable continuety ok, but second camera continuety checking pending one camera not working.</td><td></td></tr><tr><td>07-02-2025 11:22:53</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>06-02-2025 11:37:52</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	24-02-2025 06:18:11	Neeraj Chauhan	Completed	2 camera off issued solved and 1 camera video cable short need new cabling requirement aprox 150 mtr and new camera requirement bullet.		24-02-2025 01:44:17	Neeraj Chauhan	New		-	07-02-2025 05:55:50	Neeraj Chauhan	Work Pending	2 person required to work 1 camera cable continuety ok, but second camera continuety checking pending one camera not working.		07-02-2025 11:22:53	Neeraj Chauhan	New		-	06-02-2025 11:37:52	Neeraj Chauhan	New		-
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<b>Previous Complain History :</b>			
	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>
	21-06-2024 12:51:44	Atique Salmani	Only 5 cameras was working 3 camera new cabling done by client end and 2 camera faulty so one given by client and gate side tow camera one ok one faulty now total 9 cameras working on 1 Gate inside off due to cable + camera faulty .
	13-02-2024 01:15:36	Atique Salmani	One camera back side check the cable continuity and used vedeo cable with shield working ok And main gate 2 cameras reconnection working ok.total 3 cameras issue resolved.