







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE12431 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|--|--|---|------------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|--------------|--|---|---------------------|----------------|-----------|---|---|---------------------|----------------|-----|--|---|---------------------|----------------|--------------|--|---|---------------------|----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9820007487 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Neeraj Chauhan | | Technician Mobile : | 8898885764 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 13-08-2024 12:38:19 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Shanti Apt | Customer's Mobile : | 9820007487 | Name : | Rajesh Sir | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | flat no. 804 intercom issue and c wing lift camera again off issue | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | C wing life camera issue solve camera working okk | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | C wing life camera issue solve camera working okk | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-11-2024 03:19:00</td><td>Neeraj Chauhan</td><td>Closed</td><td></td><td>-</td></tr><tr><td>24-08-2024 11:08:03</td><td>Neeraj Chauhan</td><td>Completed</td><td>C wing life camera issue solve camera working okk</td><td></td></tr><tr><td>24-08-2024 11:05:47</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>13-08-2024 02:39:50</td><td>Neeraj Chauhan</td><td>Work Pending</td><td>F wing 408 phone not working and security phone issue solve phone cable change c wing life camera work pending</td><td></td></tr><tr><td>13-08-2024 01:26:04</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 13-11-2024 03:19:00 | Neeraj Chauhan | Closed | | - | 24-08-2024 11:08:03 | Neeraj Chauhan | Completed | C wing life camera issue solve camera working okk |  | 24-08-2024 11:05:47 | Neeraj Chauhan | New | | - | 13-08-2024 02:39:50 | Neeraj Chauhan | Work Pending | F wing 408 phone not working and security phone issue solve phone cable change c wing life camera work pending |  | 13-08-2024 01:26:04 | Neeraj Chauhan | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-11-2024 03:16:20</td><td></td><td></td></tr><tr><td>07-11-2024 10:54:44</td><td>ManojPolekar</td><td>F wing ppm done, change the CMOS battery.one camera lift not working and chek the office.lock problem solve. Intercom ppm done. Office dvr ppm done.</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 13-11-2024 03:16:20 | | | 07-11-2024 10:54:44 | ManojPolekar | F wing ppm done, change the CMOS battery.one camera lift not working and chek the office.lock problem solve. Intercom ppm done. Office dvr ppm done. | | | | | | | | | | | | | | | | | | | | | |
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