

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
 Support : | W : www.vallabhenterprises.com  
 E : vallabhsecure@yahoo.co.in

|   |  |                            |  |  |   |
|---|--|----------------------------|--|--|---|
| <b>Service Status Details : VE12054</b> |  |                            |  |  |   |
| <b>Priority :</b>                       | Low  |                            |  |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria   |                            |  |  |   |
| <b>Complaint Mob. No. :</b>             | 9869439970   |                            |  |  |   |
| <b>Technician Name :</b>                | Neeraj Chauhan   |                            | <b>Technician Mobile :</b>   | 8898885764   |   |
| <b>Ticket Type :</b>                    | Complain   | <b>Date &amp; Time :</b>   | 03-07-2024 03:08:25  |  |   |
| <b>Vendor Details :</b>                 |  |                            |  |  |   |
| <b>Company Name/Client Name :</b>       | Eden Garden  | <b>Customer's Mobile :</b> | 9869439970   | <b>Name :</b>  | Rajesh Sir  |
| <b>Address :</b>                        |  |                            |  |  |   |
| Mumbai , , , , Maharashtra              |  |                            |  |  |   |
| <b>AMC Details :</b>                    |  |                            |  |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00  |                            | <b>Type :</b>  |  |   |
| <b>Product Name :</b>                   | cCTV-Intercom  |                            |  |  |   |
| <b>Complain :</b>                       | A wing 202 intercom not working and blinking issue of office monitor need to check   |                            |  |  |   |
| <b>Technician Comment :</b>             | A wing 801 line not found and a wing 202 line okk Phone not working society Office tv blinking issue On electrical supply issue tv under objarvation |                            |  |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria   |                            |  |  |   |
| <b>Remark :</b>                         | A wing 801 line not found and a wing 202 line okk Phone not working society Office tv blinking issue On electrical supply issue tv under objarvation |                            |  |  |   |
| <b>Status History :</b>                 | <b>Date Time</b>   | <b>Technician Name</b>     | <b>Status</b>  | <b>Remark</b>  | <b>Sign</b>   |
|   | 03-07-2024 05:37:24  | Neeraj Chauhan             | Work Pending   | A wing 801 line not found and a wing 202 line okk Phone not working society Office tv blinking issue On electrical supply issue tv under objarvation |  |
|   | 03-07-2024 03:08:41  | Neeraj Chauhan             | New  |  | -   |
| <b>Previous Complain History :</b>      | <b>Date Time</b>   | <b>Technician Name</b>     | <b>Remark</b>  |  |   |
|   | 09-12-2024 10:42:04  | Atique Salmani             | There is dmd activate so incoming was off now deactivate DND working ok. |  |   |
|   | 04-12-2024 10:38:13  | Siddhesh Chavan            | New power supply install And dvr off issue resoved and all working ok    |  |   |