



Vallabh Enterprises

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|---|--|--------------------------|----------------------------|--|---|
| Service Status Details : VE11952 | | | | | |
| Priority : | Low | | | | |
| Created By : | Admin - Apurva Vajaria | | | | |
| Complaint Mob. No. : | 8369082393 | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile : | 8080922984 | |
| Ticket Type : | Complain | Date & Time : | 21-06-2024 12:51:44 | | |
| Vendor Details : | | | | | |
| Company Name/Client Name : | Mahavir Bliss Thane(shiv Shakti) | Customer's Mobile : | 8369082393 | Name : | Rajesh Sir |
| Address : | | | | | |
| Mumbai , , , , Maharashtra | | | | | |
| AMC Details : | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | |
| Product Name : | CCTV | | | | |
| Complain : | 2 cameras not working | | | | |
| Technician Comment : | Only 5 cameras was working 3 camera new cabling done by client end and 2 camera faulty so one given by client and gate side tow camera one ok one faulty now total 9 cameras working on 1 Gate inside off due to cable + camera faulty . | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | |
| Remark : | Only 5 cameras was working 3 camera new cabling done by client end and 2 camera faulty so one given by client and gate side tow camera one ok one faulty now total 9 cameras working on 1 Gate inside off due to cable + camera faulty . | | | | |
| Status History : | Date Time | Technician Name | Status | Remark | Sign |
| | 03-07-2024 05:46:08 | Atique Salmani | Completed | Only 5 cameras was working 3 camera new cabling done by client end and 2 camera faulty so one given by client and gate side tow camera one ok one faulty now total 9 cameras working on 1 Gate inside off due to cable + camera faulty . |  |
| | 03-07-2024 10:25:47 | Atique Salmani | New | | - |
| | 02-07-2024 11:03:32 | Atique Salmani | New | | - |
| | 25-06-2024 12:39:05 | Atique Salmani | Client Side | Total 4 cameras off 2 inside office and 2 out side cable break all cable need to cabling so painting. |  |
| | 25-06-2024 10:26:56 | Atique Salmani | New | | - |

| Previous Complain History : | | | |
|-----------------------------------|---------------------|-----------------|---|
| | Date Time | Technician Name | Remark |
| | 13-02-2024 01:15:36 | Atique Salmani | One camera back side check the cable continuity and used vedeo cable with shield working ok And main gate 2 cameras reconnection working ok.total 3 cameras issue resolved. |
| | 02-02-2024 02:18:39 | Sonu Kumar | 1 new camera installation done main gate and back side 1 camera angle seting done 1 bnc and dc used |