




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE11383</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9820007487																								
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	16-04-2024 10:37:06																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Shanti Apt	Customer's Mobile :	9820007487	Name :	Rajesh Sir																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	need to gv recording in pen drive Recording need of 11th -12th april..need to check recording as setting was changed.. currently how many days recording is there need to check of new setup nVR																								
<b>Technician Comment :</b>	recoding check 9 day going on in nvr inform to Manisha mdm and tv ok working creoma frame rate bit rate 2048/20 6 tb hdd																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	recoding check 9 day going on in nvr inform to Manisha mdm and tv ok working creoma frame rate bit rate 2048/20 6 tb hdd																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-04-2024 12:01:10</td><td>Ravi Rajbhar</td><td>Completed</td><td>recoding check 9 day going on in nvr inform to Manisha mdm and tv ok working creoma frame rate bit rate 2048/20 6 tb hdd</td><td></td></tr><tr><td>17-04-2024 10:42:03</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>16-04-2024 11:16:46</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-04-2024 12:01:10	Ravi Rajbhar	Completed	recoding check 9 day going on in nvr inform to Manisha mdm and tv ok working creoma frame rate bit rate 2048/20 6 tb hdd		17-04-2024 10:42:03	Ravi Rajbhar	New		-	16-04-2024 11:16:46	Ravi Rajbhar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-04-2024 11:10:23</td><td>Ravi Rajbhar</td><td>f wing shanti many flat intercom issue resolved and ok working also only security line issue same flat calling security phone to flat</td></tr><tr><td>16-04-2024 03:00:21</td><td>Ravi Rajbhar</td><td>shanti f wing security teble intercom issue resolved and ok working done change rj 11 connector puch code</td></tr></tbody></table>					Date Time	Technician Name	Remark	19-04-2024 11:10:23	Ravi Rajbhar	f wing shanti many flat intercom issue resolved and ok working also only security line issue same flat calling security phone to flat	16-04-2024 03:00:21	Ravi Rajbhar	shanti f wing security teble intercom issue resolved and ok working done change rj 11 connector puch code											
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