Vallabh Enterprises

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Service Status Details : VE10126 **Priority** : Low **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9869439970 **No. : Technician** Yogesh Desai **Technician Mobile :** 8080922963 Name : Complain Date & Time : 27-11-2023 10:34:42 **Ticket Type : Vendor Details :** Eden Garden Customer's Mobile : 9869439970 Name : Rajesh Sir Company Name/Client Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV **Complain**: Shop side camera need to check and some cables hanging need to do proper Shop side camera which was hanging from pole had been fixed .one outside camera angle **Technician** setting also done. Camera poll and bracket need to be changed. And old camera cable if two **Comment** : camera has been cut as there were no camera on that cable. Cable has been cut as said by security guard Pathak. Complain Desktop - Apurva Vajaria **Operator** : **Remark** : Shop side camera which was hanging from pole had been fixed .one outside camera angle setting also done. Camera poll and bracket need to be changed. And old camera cable if two camera has been cut as there were no camera on that cable. Cable has been cut as said by security guard Pathak. **Status History : Technician Name** Remark **Date Time** Status Sign Shop side camera which was 27-11-2023 YogeshDesai Completed 11:27:27 hanging from pole had been fixed .one outside camera angle setting also done. Camera poll and bracket need to be changed. And old camera cable if two camera has been cut as there were no camera on that cable. Cable has been cut as said by security guard Pathak. 27-11-2023 YogeshDesai New 11:22:14 27-11-2023 YogeshDesai New 10:34:52

Previous Complain	Date Time	Technician Name	Remark
History :	12-12-2023 10:39:44		
	12-12-2023 10:33:13	PravinJagade	A wing tv viewing issue resolve working done.all camera working.