







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7130																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9967054170																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	19-12-2022 11:03:57																						
Vendor Details :																									
Company Name/Client Name :	Steel Mac	Customer's Mobile :	9967054170	Name :	Rajendra Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	camera not showing in tv																								
Technician Comment :	One camera reconnection working ok and tv also viewing issue resolved and online hikconnect reinstalled and working ok dvr password Admin12345 Dvr date and time issue so rest and on/dvr working ok .																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	One camera reconnection working ok and tv also viewing issue resolved and online hikconnect reinstalled and working ok dvr password Admin12345 Dvr date and time issue so rest and on/dvr working ok .																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-12-2022 12:37:27</td><td>Atique Salmani</td><td>Completed</td><td>One camera reconnection working ok and tv also viewing issue resolved and online hikconnect reinstalled and working ok dvr password Admin12345 Dvr date and time issue so rest and on/dvr working ok .</td><td></td></tr><tr><td>19-12-2022 11:58:15</td><td>Atique Salmani</td><td>Completed</td><td>One camera black out so reconnection and working ok and hik connect aps not working so reinstalled and relogin working ok.</td><td></td></tr><tr><td>19-12-2022 11:04:12</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	19-12-2022 12:37:27	Atique Salmani	Completed	One camera reconnection working ok and tv also viewing issue resolved and online hikconnect reinstalled and working ok dvr password Admin12345 Dvr date and time issue so rest and on/dvr working ok .		19-12-2022 11:58:15	Atique Salmani	Completed	One camera black out so reconnection and working ok and hik connect aps not working so reinstalled and relogin working ok.		19-12-2022 11:04:12	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	12-05-2022 12:55:10	Siddhesh Chavan	tv viewing issue resolved and under observation and one camera ir issue and online satting done hic contact I'd = rnskan67@gmail.com password = admin@123
	20-02-2021 10:16:22	Neeraj Chauhan	cabling of vga extender and USB extender done one camera issue solved and online done too all working OK