

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5435</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                          |                                                                                                                                                           |                                                                                       |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------------|-----------|-----------------|--------|---------------------|----------------|----------------------------------------------------------------------------------------------------------|---------------------|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                          |                                                                                                                                                           |                                                                                       |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                          |                                                                                                                                                           |                                                                                       |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9967054170                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                          |                                                                                                                                                           |                                                                                       |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                          | <b>Technician Mobile :</b>                                                                                                                                | 8080922985                                                                            |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b>                                                                                 | 12-05-2022 12:55:10                                                                                                                                       |                                                                                       |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                          |                                                                                                                                                           |                                                                                       |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Steel Mac                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Customer's Mobile :                                                                                      | 9967054170                                                                                                                                                | Name :                                                                                | Rajendra Sir |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                          |                                                                                                                                                           |                                                                                       |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                          |                                                                                                                                                           |                                                                                       |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                          |                                                                                                                                                           |                                                                                       |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                          | Type :                                                                                                                                                    |                                                                                       |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                          |                                                                                                                                                           |                                                                                       |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | Monitor screen getting on off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                          |                                                                                                                                                           |                                                                                       |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | tv viewing issue resolved and under observation and one camera ir issue and online satting done hic contact I'd = rnskan67@gmail.com password = admin@123                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                          |                                                                                                                                                           |                                                                                       |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                          |                                                                                                                                                           |                                                                                       |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | tv viewing issue resolved and under observation and one camera ir issue and online satting done hic contact I'd = rnskan67@gmail.com password = admin@123                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                          |                                                                                                                                                           |                                                                                       |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-05-2022 03:25:42</td><td>Siddhesh Chavan</td><td>Completed</td><td>tv viewing issue resolved and under observation and one camera ir issue and online satting done hic contact I'd = rnskan67@gmail.com password = admin@123</td><td></td></tr><tr><td>12-05-2022 12:55:48</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>12-05-2022 12:55:11</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                          |                                                                                                                                                           |                                                                                       |              | Date Time | Technician Name | Status | Remark              | Sign           | 12-05-2022 03:25:42                                                                                      | Siddhesh Chavan     | Completed    | tv viewing issue resolved and under observation and one camera ir issue and online satting done hic contact I'd = rnskan67@gmail.com password = admin@123 |  | 12-05-2022 12:55:48 | Siddhesh Chavan | New |  | - | 12-05-2022 12:55:11 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                                                                                                   | Remark                                                                                                                                                    | Sign                                                                                  |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 12-05-2022 03:25:42                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Completed                                                                                                | tv viewing issue resolved and under observation and one camera ir issue and online satting done hic contact I'd = rnskan67@gmail.com password = admin@123 |  |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 12-05-2022 12:55:48                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                                                      |                                                                                                                                                           | -                                                                                     |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 12-05-2022 12:55:11                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                                                      |                                                                                                                                                           | -                                                                                     |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-02-2021 10:16:22</td><td>Neeraj Chauhan</td><td>cabling of vga extender and USB extender done one camera issue solved and online done too all working OK</td></tr><tr><td>05-11-2020 12:48:31</td><td>Parshva Shah</td><td>done online working ok</td></tr></tbody></table>                                                                                                                                                                                                                                                                                              |                                                                                                          |                                                                                                                                                           |                                                                                       |              | Date Time | Technician Name | Remark | 20-02-2021 10:16:22 | Neeraj Chauhan | cabling of vga extender and USB extender done one camera issue solved and online done too all working OK | 05-11-2020 12:48:31 | Parshva Shah | done online working ok                                                                                                                                    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                                                                                                   |                                                                                                                                                           |                                                                                       |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 20-02-2021 10:16:22                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | cabling of vga extender and USB extender done one camera issue solved and online done too all working OK |                                                                                                                                                           |                                                                                       |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 05-11-2020 12:48:31                    | Parshva Shah                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | done online working ok                                                                                   |                                                                                                                                                           |                                                                                       |              |           |                 |        |                     |                |                                                                                                          |                     |              |                                                                                                                                                           |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |