







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3023																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	8169144587																																		
Technician Name :	Neeraj Chauhan		Technician Mobile :	8898885764																															
Ticket Type :	Complain	Date & Time :	03-05-2021 10:10:28																																
Vendor Details :																																			
Company Name/Client Name :	Corporate Square Ghatkopar	Customer's Mobile :	8169144587	Name :	Rajendra Sir																														
Address :																																			
Mumbai , , , 400076 , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV																																		
Complain :	dvr getting restart																																		
Technician Comment :	dvr handover to client																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	dvr handover to client																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-05-2021 04:23:29</td><td>Neeraj Chauhan</td><td>Completed</td><td>dvr handover to client</td><td></td></tr><tr><td>07-05-2021 10:12:06</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>04-05-2021 12:56:26</td><td>Neeraj Chauhan</td><td>In Progress</td><td>dvr restarting again and again dvr taking to office with hd and adapter 16 channel dvr</td><td></td></tr><tr><td>03-05-2021 10:11:14</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>03-05-2021 10:10:28</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	07-05-2021 04:23:29	Neeraj Chauhan	Completed	dvr handover to client		07-05-2021 10:12:06	Neeraj Chauhan	New		-	04-05-2021 12:56:26	Neeraj Chauhan	In Progress	dvr restarting again and again dvr taking to office with hd and adapter 16 channel dvr		03-05-2021 10:11:14	Neeraj Chauhan	New		-	03-05-2021 10:10:28	Neeraj Chauhan	New		-
Date Time	Technician Name	Status	Remark	Sign																															
07-05-2021 04:23:29	Neeraj Chauhan	Completed	dvr handover to client																																
07-05-2021 10:12:06	Neeraj Chauhan	New		-																															
04-05-2021 12:56:26	Neeraj Chauhan	In Progress	dvr restarting again and again dvr taking to office with hd and adapter 16 channel dvr																																
03-05-2021 10:11:14	Neeraj Chauhan	New		-																															
03-05-2021 10:10:28	Neeraj Chauhan	New		-																															

Previous Complain History :	Date Time		
	Technician Name		Remark
	27-07-2023 03:28:07	Kalpesh SubhashGurav	DVR No.3 10th floor camera Faulty DVR no3 16 number port issue Lift camera issue Pending Required Lift technician DVR to lobby TV 100 meter CAT 6 cable Required Lobby access (identx) not working properly HDMI splitter 3 in1out Required. hdmi to rj 45 converter Required
	16-05-2023 09:57:14	Atique Salmani	Ther is wire cut by mouse so rejoint 8 core wire and also coverd by 25 mm flexible pipe and also reset date n time and add 1 security person finger .all completed.