Vallabh Enterprises

Service Status Details : VE1920					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	8169144587				
Technician Name :	Neeraj Chauhan		**Technician Mobile :**	8898885764	
Ticket Type :	Complain	**Date & Time :**	29-09-2020 11:13:02		
Vendor Details :					
Company Name/Client Name :	Corporate Square Ghatkopar	Customer's Mobile :	8169144587	Name :	Rajendra Sir
Address :					
Mumbai , , , 400076 , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	Need to do 3 dvr online Check location of access control system				
Technician Comment :	3 dvr online done ivms 4500 1)DVR IP = 192.168.0.200 2)DVR IP =192.168.0.201 3) DVR IP = 192.168.0.203 static ip = 103.131.93.47 all dvr password =admin /admin@123 3 Mobile access ivms 4500 loclay view reception pc and door access survey done and work done				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	3 dvr online done ivms 4500 1)DVR IP = 192.168.0.200 2)DVR IP =192.168.0.201 3) DVR IP = 192.168.0.203 static ip = 103.131.93.47 all dvr password =admin /admin@123 3 Mobile access ivms 4500 loclay view reception pc and door access survey done and work done				

Status History :

Date Time	Technician Name	Status	Remark	Sign
01-10-2020 01:18:34	Neeraj Chauhan	Completed	3 dvr online done ivms 4500 1)DVR IP = 192.168.0.200 2)DVR IP =192.168.0.201 3) DVR IP = 192.168.0.203 static ip = 103.131.93.47 all dvr password =admin /admin@123 3 Mobile access ivms 4500 loclay view reception pc and door access survey done and work done	
29-09-2020 11:13:27	Neeraj Chauhan	New		-
29-09-2020 11:13:02	Neeraj Chauhan	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	27-07-2023 03:28:07	Kalpesh SubhashGurav	DVR No.3 10th floor camera Faulty DVR no3 16 number port issue Lift camera issue Pending Required Lift technician DVR to lobby TV 100 meter CAT 6 cable Required Lobby access (identx) not working properly HDMI splitter 3 in1out Required. hdmi to rj 45 converter Required
	16-05-2023 09:57:14	Atique Salmani	Ther is wire cut by mouse so rejoint 8 core wire and also coverd by 25 mm flexible pipe and also reset date n time and add 1 security person finger .all completed.