## Vallabh Enterprises

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Service Status Details : VE1657 **Priority** : High **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 8169144587 **No. :** Technician Atique Salmani **Technician Mobile** 8080922984 Name : Complain 07-08-2020 06:12:35 **Ticket Type : Date & Time : Vendor Details : Corporate Square** Customer's Mobile 8169144587 Rajendra Sir Company Name : Name/Client Ghatkopar Name : Address : Mumbai,,,400076, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV **Complain**: camera issue in lift middle lift flate cable inside the travel duct and there is no one for dropped cable on terrace so Technician it's pandi ng and 2lift working ok and also p1 need 2cameras new installation 150 mtr rj6 n 2core **Comment** : aprrox 2dome camera 1smps bnc dc need quote. Complain Desktop - Apurva Vajaria **Operator** : **Remark** : middle lift flate cable inside the travel duct and there is no one for dropped cable on terrace so it's pandi ng and 2lift working ok and also p1 need 2cameras new installation 150 mtr rj6 n 2core aprrox 2dome camera 1smps bnc dc need quote. **Status History : Date Time Technician Name** Status Remark Sign 13-08-2020 Completed Atique Salmani 11:59:49 08-08-2020 Atique Salmani Client Side middle lift flate cable inside the travel duct and there is no one 01:13:35 a for dropped cable on terrace so it's pandi ng and 2lift working ok and also p1 need 2cameras new installation 150 mtr rj6 n 2core aprrox 2dome camera 1smps bnc dc need quote. 07-08-2020 Atique Salmani New 06:12:43 07-08-2020 Atique Salmani New 06:12:36

Previous Complain History :	Date Time	Technician Name	Remark
	27-07-2023 03:28:07	Kalpesh SubhashGurav	DVR No.3 10th floor camera Faulty DVR no3 16 number port issue Lift camera issue Pending Required Lift technician DVR to lobby TV 100 meter CAT 6 cable Required Lobby access (identx) not working properly HDMI splitter 3 in1out Required. hdmi to rj 45 converter Required
	16-05-2023 09:57:14	Atique Salmani	Ther is wire cut by mouse so rejoint 8 core wire and also coverd by 25 mm flexible pipe and also reset date n time and add 1 security person finger .all completed.