## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Deta            | ils: VE14610   |                       |   |   |        |              |
|--------------------------------|--|-----------------------|---|---|--------|--------------|
| Priority:                      | Low  |                       |   |   |        |              |
| Created By:                    | Admin - Apurva Vajaria   |                       |   |   |        |              |
| Complaint Mob.<br>No. :        | 8169144587   |                       |   |   |        |              |
| Technician Name :              | Rahul Mhapralkar   |                       | Technician M  | <b>Mobile</b> 9168762949  |        |              |
| Ticket Type :                  | Complain   | Date & Time :         | 28-04-2025 10:18:55   |   |        |              |
| <b>Vendor Details :</b>        |  |                       |   |   |        |              |
| Company<br>Name/Client Name :  | Corporate<br>Square Ghatkopar  | Customer's Mobile :   | 8169144587  |   | Name : | Rajendra Sir |
| Address:                       |  |                       |   | •   |        |              |
| Mumbai , , , 400076            | , Maharashtra  |                       |   |   |        |              |
| AMC Details:                   |  |                       |   |   |        |              |
| Expiry Date :                  | 01-01-1970 05:30:00 Type:  |                       |   |   |        |              |
| Product Name :                 | CCTV   |                       |   |   |        |              |
| Complain:                      | P1, P2, 1st, 3rd,4th,5th,7th,8th,9th floor. Camera view is blocked               |                       |   |   |        |              |
| Technician<br>Comment :        | 1st to 9 th floor staircase cameras angle set and faulty access device installed |                       |   |   |        |              |
| Complain<br>Operator :         | Desktop - Apurva Vajaria   |                       |   |   |        |              |
| Remark:                        | 1st to 9 th floor staircase cameras angle set and faulty access device installed |                       |   |   |        |              |
| <b>Status History:</b>         | Date Time  | Technician Name Statu |   | Remark  |        | Sign         |
|                                | 28-04-2025 02:07:21  | Rahul Mhapralkan      | Completed   | 1st to 9 th floor staircase<br>cameras angle set and<br>faulty access device<br>installed |        | Anoop        |
|                                | 28-04-2025 10:19:09  | Rahul Mhapralkar      | New   |   |        | -            |
| Previous Complain<br>History : | Date Time  | Technician Name       | Remark  |   |        |              |
|                                | 12-03-2025 04:02:05  | TauseephRaza          | DVR Number 2 DVR Number 3 Online ok Single video no<br>Play                   |   |        |              |
|                                | 28-02-2025 02:59:32  | Neeraj Chauhan        | Ppm done 2nd floor camera not video issue solved 1 door acess control working |   |        |              |